

Minutes of the Meeting of the Board of Directors of the Cook County Health and Hospitals System (CCHHS) held on Friday, February 24, 2023 at the hour of 9:00 A.M. This meeting was held by remote means only, due to the determination that a public health emergency exists.

**I. Attendance/Call to Order**

Chair Taylor called the meeting to order.

Present: Chair Lyndon Taylor, Vice Chair Hon. Dr. Dennis Deer, LCPC, CCFC and Directors Jay Bhatt, DO, MPH, MPA; Raul Garza; Joseph M. Harrington; Karen E. Kim, MD, MS; Robert G. Reiter, Jr.; Sam A Robinson, III, PhD; Tanya R. Sorrell, PhD, PMHNP-BC; Otis L. Story, Sr.; and Mia Webster Cross, MSN, RN (11)

Absent: Director Robert Currie (1)

Additional attendees and/or presenters were:

Valarie Amos – Chief Human Resources Officer  
Aaron Galeener –Chief Administrative Officer, Health Plan Services  
Andrea M. Gibson – Chief Strategy Officer  
LaMar Hasbrouck, MD, MPH, MBA - CCDPH Chief Operating Officer  
Jeff McCutchan – General Counsel

Iliana Mora – Chief Administrative Officer, Ambulatory Services  
Angela O’Banion – Chief Information Officer  
Israel Rocha, Jr. –Chief Executive Officer  
Deborah Santana – Secretary to the Board  
Felipe Tendick-Matesanz – CCDPH Regional Public Health Officer

The next regular meeting of the Board of Directors is scheduled for Friday, March 31, 2023 at 9:00 A.M.

**II. Employee Recognition (details included in Attachment #4)**

Valarie Amos, Chief Human Resources Officer, recognized a number of employees for their outstanding work.

**III. Public Speaker Testimony (Attachment #1)**

Written testimony was received from the following individual and is included as Attachment #1:

1. Genevieve Lewis-Piotrowski – Registered Nurse, Neonatal ICU at CCH

**NOTE: action was taken on Agenda Items IV(A), IV(B), IV(D) and IV(E) in one (1) combined motion.**

**IV. Board and Committee Reports**

**A. Board of Directors Meeting Minutes, January 27, 2023**

Chair Taylor inquired whether any corrections or revisions to the minutes were needed. Hearing none, he advanced to the next item.

**IV. Board and Committee Reports (continued)**

**B. Human Resources Committee Meeting, February 16, 2023**

- i. Meeting Minutes, which include the following action items:
  - One (1) proposed Collective Bargaining Agreement (CBA) including an economic package (wage increases and healthcare) between the County of Cook and the Cook County Pharmacy Association, Chicago Joint Board/Retail, Wholesale and Department Store Union (RWDSU) Local 200, representing Pharmacists, Post Graduate Pharmacist Residents and Pharmacy Technicians

Director Garza provided an overview of the Meeting Minutes. The Board reviewed and discussed the information.

**C. Managed Care Committee (Attachment #2)**

- i. Metrics Review (Committee did not meet in February)

Director Harrington and Aaron Galeener, Chief Administrative Officer, Health Plan Services, provided an overview of the Metrics. The Board reviewed and discussed the information.

**D. Quality and Patient Safety Committee Meeting, February 16, 2023**

- i. Meeting Minutes, which include the following action items:
  - Stroger Hospital and Provident Hospital Medical Staff Appointments / Reappointments / Changes

Director Kim provided an overview of the Meeting Minutes. The Board reviewed and discussed the information.

**E. Finance Committee Meeting, February 16, 2023**

- i. Meeting Minutes, which include the following action items:
  - Contracts and Procurement Items
  - Receive and file Grant Award-Related Items

Director Reiter provided an overview of the Meeting Minutes. He noted that request numbers 4, 9, 10, 11 and 18 under the Contracts and Procurement Items are pending review by Contract Compliance. The Board reviewed and discussed the information.

**V. Action Items**

**A. Contracts and Procurement Items**

There were no Contracts and Procurement Items presented directly for the Board's consideration.

**B. Any items listed under Sections IV, V and IX**

Director Harrington, seconded by Vice Chair Deer, moved to approve the following:

- Item IV(A) January 27, 2023 Board Meeting Minutes;
- Item IV(B) February 16, 2023 Minutes of the Human Resources Committee Meeting, which include the proposed CBA, including an economic package (wage increases and healthcare) between the County of Cook and the Cook County Pharmacy Association, Chicago Joint Board/Retail, Wholesale and Department Store Union (RWDSU) Local 200, representing Pharmacists, Post Graduate Pharmacist Residents and Pharmacy Technicians;
- Item IV(D) February 16, 2023 Minutes of the Quality and Patient Safety Committee Meeting, which include the Stroger and Provident Hospital Medical Staff appointments / reappointments / changes; and
- Item IV(E) February 16, 2023 Minutes of the Finance Committee Meeting, which include Contracts and Procurement Items and Grant Award-Related Items.

On the combined motion, a roll call vote was taken, the votes of yeas and nays being as follows:

Yeas: Chair Taylor, Vice Chair Deer and Directors Bhatt, Harrington, Kim, Reiter, Robinson, Story and Webster Cross (9)

Nays: None (0)

Absent: Director Currie, Garza and Sorrell (3)

THE MOTION CARRIED UNANIMOUSLY.

## **VI. Recommendations, Discussion/Information Items**

### **A. Quarterly Report from the Cook County Department of Public Health (CCDPH)**

(Attachment #3)

- Suburban Cook County Healthy Work Initiative

Dr. LaMar Hasbrouck, CCDPH Chief Operating Officer, and Felipe Tendick-Matesanz, CCDPH Regional Public Health Officer, provided an overview of the CCDPH Quarterly Report. The Board reviewed and discussed the information.

## **VII. Report from Chair of the Board**

Chair Taylor did not have anything additional to report.

## **VIII. Report from Chief Executive Officer** (Attachment #4)

- Video presentation and Strategic Plan Update (Attachment #5)
- One Source Enterprise (OSE) and Patient Access Program (included in Attachment #4)

Israel Rocha, Jr., Chief Executive Officer, provided an overview of the reports presented. Andrea M. Gibson provided an overview of the Strategic Plan Update. The following individuals provided an overview of the One Source Enterprise and Patient Access Program presentation: Angela O'Banion, Chief Information Officer; and Iliana Mora, Chief Administrative Officer, Ambulatory Services. The Board reviewed and discussed the information.

### **VIII. Report from Chief Executive Officer (continued)**

During the discussion of the information on the OSE and Patient Access Program, Director Harrington inquired whether metrics on patient experience will be available, and asked what the timeframe is for Phase 1. Ms. Mora responded affirmatively, and said that she believes Phase 1 will be in the 3-6 month range. Mr. Rocha provided additional information on the types of metrics that will be available. Director Harrington requested that the Board receive a report after Phase 1 has ended, to provide an update on Phase 1 and include information on when the other phases will start.

### **IX. Closed Meeting Items**

- A. Claims and Litigation**
- B. Discussion of personnel matters**
- C. Update on Labor Negotiations**

Director Harrington, seconded by Director Garza, moved to recess the open meeting and convene into a closed meeting, pursuant to the following exceptions to the Illinois Open Meetings Act: 5 ILCS 120/2(c)(1), regarding “the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body or legal counsel for the public body, including hearing testimony on a complaint lodged against an employee of the public body or against legal counsel for the public body to determine its validity,” 5 ILCS 120/2(c)(2), regarding “collective negotiating matters between the public body and its employees or their representatives, or deliberations concerning salary schedules for one or more classes of employees,” 5 ILCS 120/2(c)(11), regarding “litigation, when an action against, affecting or on behalf of the particular body has been filed and is pending before a court or administrative tribunal, or when the public body finds that an action is probable or imminent, in which case the basis for the finding shall be recorded and entered into the minutes of the closed meeting,” 5 ILCS 120/2(c)(12), regarding “the establishment of reserves or settlement of claims as provided in the Local Governmental and Governmental Employees Tort Immunity Act, if otherwise the disposition of a claim or potential claim might be prejudiced, or the review or discussion of claims, loss or risk management information, records, data, advice or communications from or with respect to any insurer of the public body or any intergovernmental risk management association or self insurance pool of which the public body is a member,” and 5 ILCS 120/2(c)(17), regarding “the recruitment, credentialing, discipline or formal peer review of physicians or other health care professionals, or for the discussion of matters protected under the federal Patient Safety and Quality Improvement Act of 2005, and the regulations promulgated thereunder, including 42 C.F.R. Part 3 (73 FR 70732), or the federal Health Insurance Portability and Accountability Act of 1996, and the regulations promulgated thereunder, including 45 C.F.R. Parts 160, 162, and 164, by a hospital, or other institution providing medical care, that is operated by the public body.”

On the motion to recess the open meeting and convene into a closed meeting, a roll call vote was taken, the votes of yeas and nays being as follows:

Yeas: Chair Taylor, Vice Chair Deer and Directors Bhatt, Garza, Harrington, Reiter, Robinson, Sorrell, Story and Webster Cross (10)

Nays: None (0)

Absent: Directors Currie and Kim (2)

THE MOTION CARRIED UNANIMOUSLY and the Board convened into a closed meeting.

Chair Taylor declared that the closed meeting was adjourned. The Board reconvened into the open meeting.

**X. Adjourn**

As the agenda was exhausted, Chair Taylor declared the meeting ADJOURNED.

Respectfully submitted,  
Board of Directors of the  
Cook County Health and Hospitals System

XXXXXXXXXXXXXXXXXXXXXXXXXXXX  
Lyndon Taylor, Chair

Attest:

XXXXXXXXXXXXXXXXXXXXXXXXXXXX  
Deborah Santana, Secretary

Requests/Follow-up:

Follow-up: Re: OSE and Patient Access Program – a report will be provided to the Board after Phase 1 has ended, to provide an update on Phase 1 and include information on when the other phases will start.  
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Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
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ATTACHMENT #1

2/24/23 CCH Board Meeting  
Written Testimony from Genevieve Lewis-Piotrowski

My name is Genevieve Lewis \_\_\_\_\_ and I am a registered nurse working within the Neonatal ICU at CCH. I am here to object to the excessive use of outside staffing agencies that have wasted millions of taxpayer dollars, violated the terms of the collective bargaining agreement with union staff nurses, and have even put our patients lives at risk . We need nursing and support staff at Cook County Health, but we are becoming too dependent on multimillion dollar agency contracts when we could instead use local, union nurses for a fraction of the cost. These agency nurses were supposed to be a temporary fix while we endeavor to hire permanent staff from our community that care about the longterm mission of our public healthcare system. County Health is approving multiyear contracts worth as much as \$45 million! This money should be used to recruit permanent staff which would work for a fraction of the cost and who have deep roots in our community. Some of these savings from could then be used to make Cook County Health more attractive in the labor market and helps us keep our existing staff and reward them for their loyalty to our community and patients.

I am also concerned that there is ineffective oversight of the contents of these agency contracts by Cook County authorities. In my experience many of the agency nurses who claim to have the competencies and training necessary to care for babies in the ICU are in fact woefully unprepared. We often to struggle to find assignments for them to complete safely and once we do train them they leave us for our next travel assignment. I can't tell you how demoralizing it is when you are training a nurse making over twice as much as you, only to have them leave after a couple of weeks. This underscores the need to fill not just bedside positions, but our nurse clinician and educator positions which have been cut from past budgets within the Peds and NICU departments.

Furthermore, these agency contracts seem to violate our current collective bargaining agreements. For example, many of these agency nurses are PROMISED weekly overtime. It's literally built into their schedule which violates the rights of senior nurses in our department while also wasting millions of taxpayer dollars. I thought we were supposed to be cutting back on overtime? Instead we are giving overtime to agency nurses who are already well compensated for their services.

To conclude, I am asking the board and the CEO to provide additional oversight to audit every single agency contract and hold off on any additional funds until we are sure they comply with our current contracts. Also, I want to make sure that for every agency nurse that works at CCH for more than 30 days a union nurse position is posted as required by our contract. Thank you for your attention and I hope you can help us and our patients.

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ATTACHMENT #2



# Health Plan Services Update

*Prepared for: CCH Board of Directors*

Aaron Galeener

Chief Administrative Officer, Health Plan Services

February 24<sup>th</sup>, 2023



# Metrics



# Current Membership

Monthly membership as of Feb 7<sup>th</sup>, 2023

Category	Total Members	ACHN Members	% ACHN
FHP	279,473	18,201	6.5%
ACA	124,396	18,319	14.7%
ICP	30,153	4,891	16.2%
MLTSS	8,561	-	0%
SNC	7,681	389	5.1%
<b>Total</b>	<b>450,264</b>	<b>41,800</b>	<b>9.3%</b>

**ACA:** Affordable Care Act

**FHP:** Family Health Plan

**ICP:** Integrated Care Program

**MLTSS:** Managed Long-Term Service and Support (Dual Eligible)

**SNC:** Special Needs Children



# Managed Medicaid Market

Illinois Department of Healthcare and Family Services December 2022 Data

Managed Care Organization	Cook County	Cook Market Share
*CountyCare	448,307	32.6%
Blue Cross Blue Shield	357,951	26.1%
Meridian (a WellCare Co.)	323,994	23.6%
IlliniCare (Aetna/CVS)	131,580	9.6%
Molina	102,260	7.4%
YouthCare	9,753	0.7%
<b>Total</b>	<b>1,373,845</b>	<b>100.0%</b>

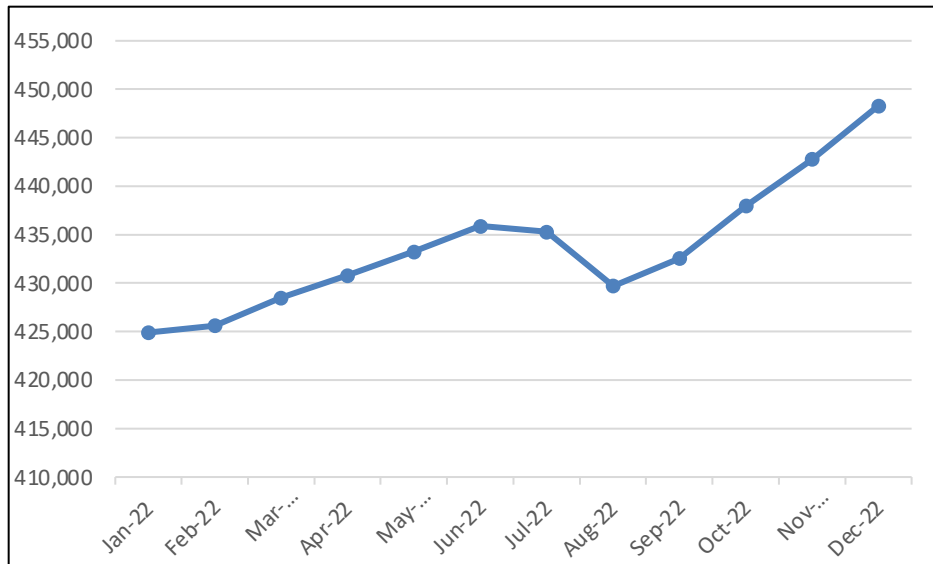
\* Only Operating in Cook County



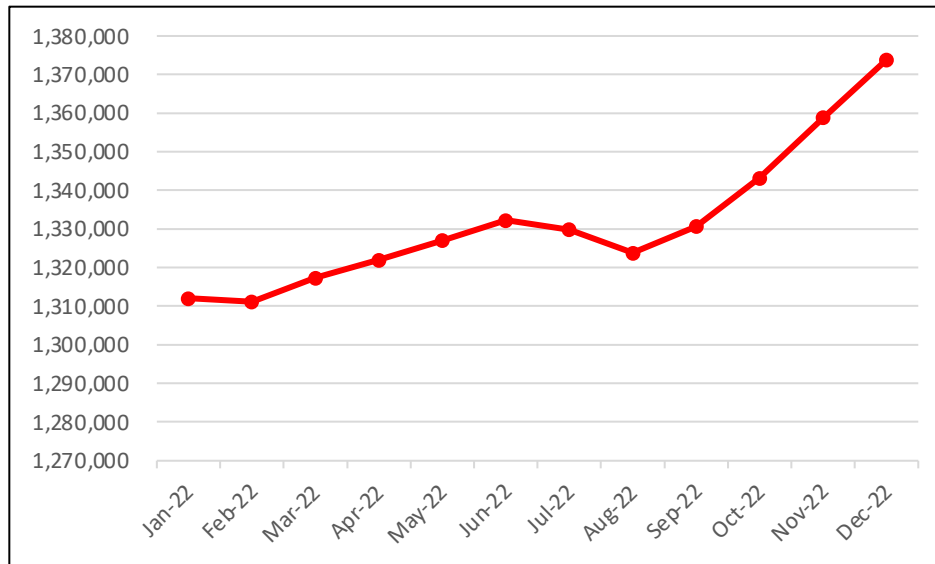
# IL Medicaid Managed Care Trend in Cook County

(charts not to scale)

### CountyCare



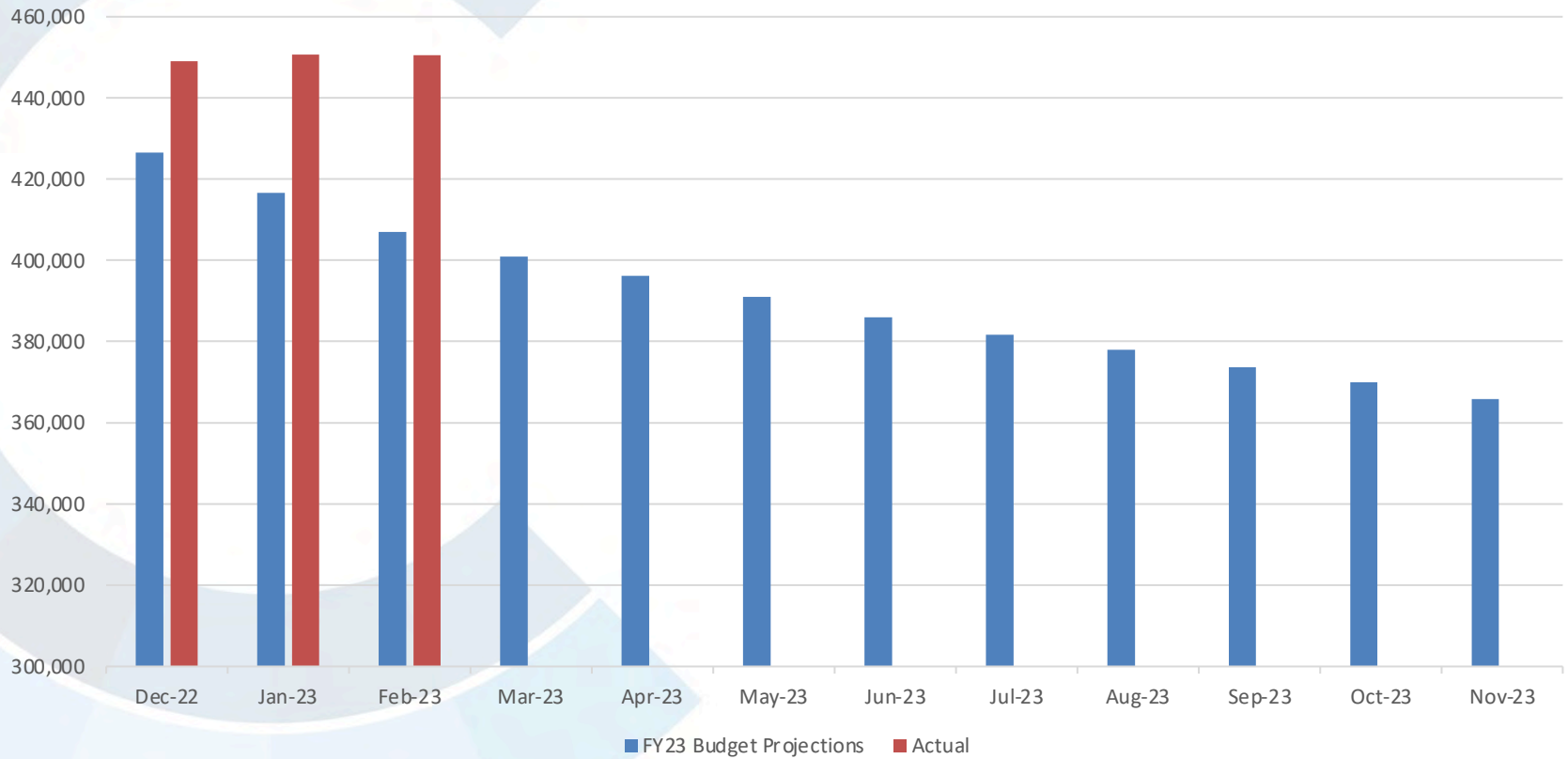
### Cook County Medicaid Managed Care



- CountyCare's enrollment has increased 6% over the past 12 months, ahead of the Cook County increase of 5%
- CountyCare's enrollment increased 1.3% in December 2022 compared to the prior month, ahead of the Cook County increase of 1.1%

# FY 23 Budget | Membership

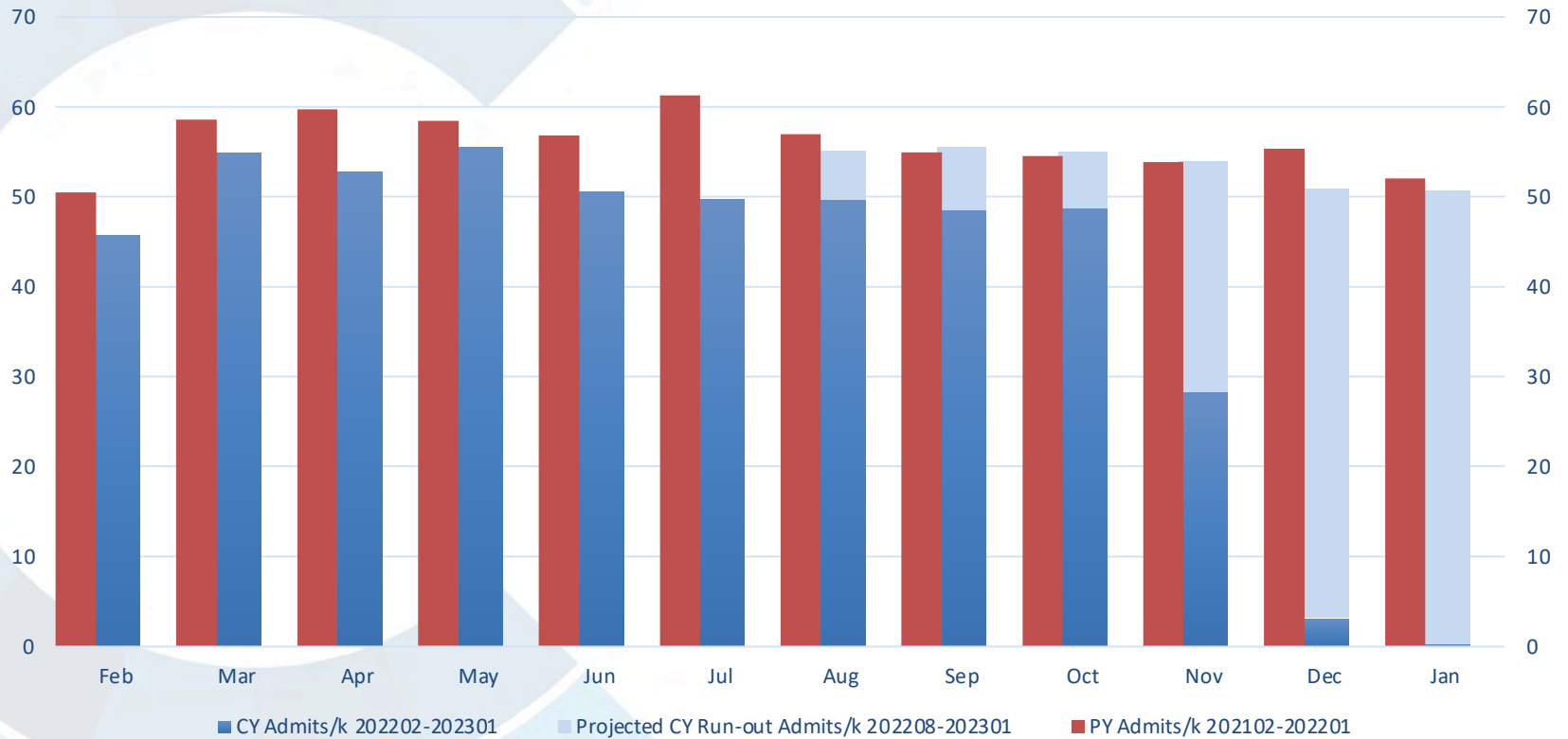
## CountyCare Membership



# Operations Metrics: Call Center & Encounter Rate

		Performance		
Key Metrics	State Goal	Nov 2022	Dec 2022	Jan 2023
<b>Member &amp; Provider Services Call Center Metrics</b>				
Inbound Call Volume	N/A	38,923	51,203	55,884
Abandonment Rate	< 5%	1.54%	7.78%	7.51%
Hold Time (minutes)	1:00	0:12	1:21	3:05
% Calls Answered < 30 seconds	> 80%	93.03%	72.04%	71.42%
<b>Quarterly</b>				
Claims/Encounters Acceptance Rate	98%	97%		

# Current v. Prior Year: IP Acute Admits/1000



Updated monthly, paid through January 2023  
 All acute and surgical cases + approved acute authorizations  
 Domestic admissions are not included since they do not require Prior Authorization





# CountyCare COVID Vaccination Rates

Age Category	Total	At Least 1 Dose		Series Complete		Updated (Bivalent) Booster		All Booster/3rd Dose
	Eligible Members	% of Total Eligible Members	CDC Benchmark	% of Total Eligible Members	CDC Benchmark	% of Total Eligible Members	CDC Benchmark	% of Total Eligible Members
<2 yrs	18,321	6.48%	7.60%	3.97%	3.70%	0.01%	0.20%	0.90%
2-4 yrs	29,229	9.72%	10.30%	5.87%	5.50%	0.03%	0.30%	1.28%
5-11 yrs	71,027	38.55%	39.70%	33.12%	32.60%	3.60%	4.00%	7.85%
12-17 yrs	64,354	58.23%	71.90%	53.22%	61.60%	6.69%	7.00%	18.49%
18-24 yrs	54,959	59.28%	81.90%	52.64%	66.50%	5.02%	6.70%	20.27%
25-49 yrs	137,299	54.90%	85.20%	49.29%	72.00%	7.30%	11.20%	21.48%
50-64 yrs	58,445	72.97%	95.00%	68.91%	83.70%	20.20%	20.30%	46.24%
>=65 yrs	16,396	76.38%	95.00%	72.61%	94.20%	26.48%	40.80%	56.80%
Total	450,030	51.55%		46.44%		8.90%		21.11%

Data as of 2/8/2023

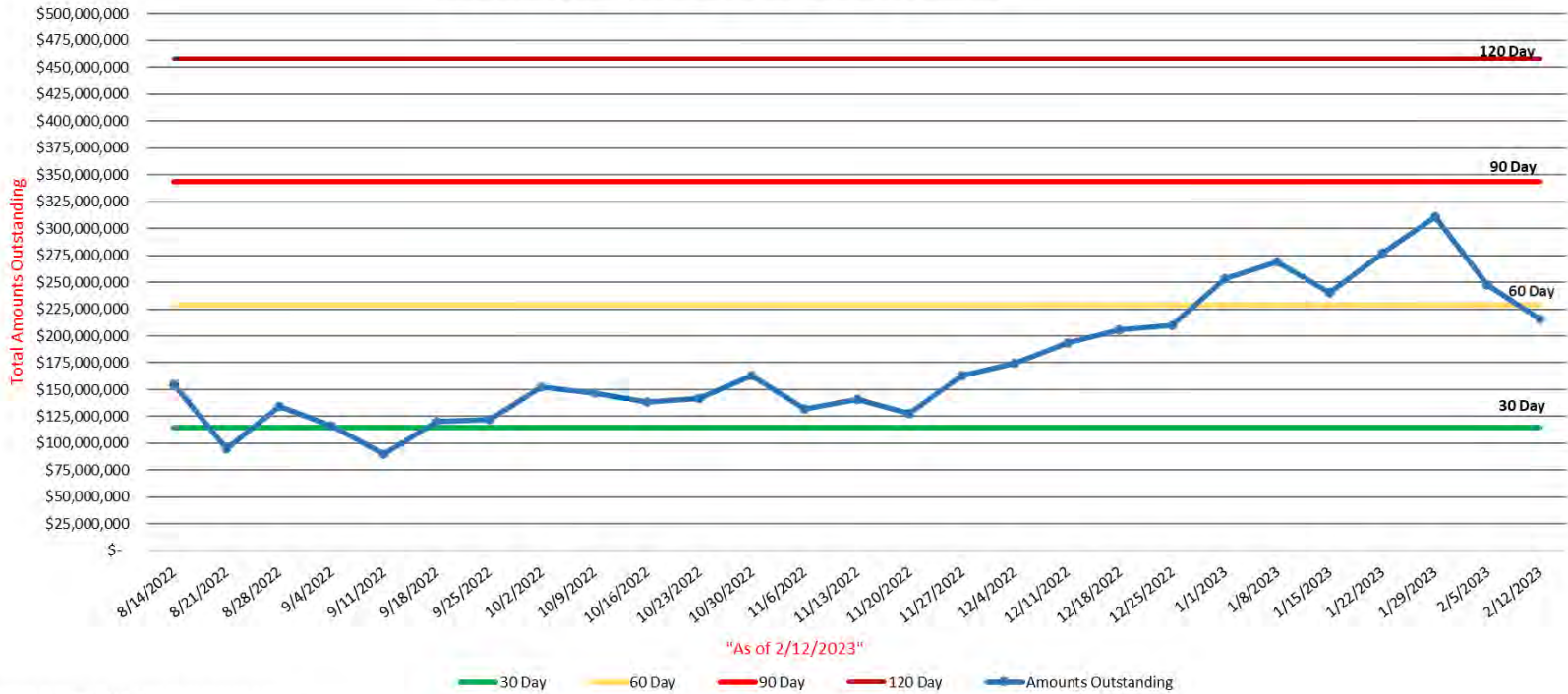
Notes: Benchmark data in the table above is obtained from CDC. For booster, the benchmark data only captures the updated bivalent booster.

Benchmark for each age category: <https://covid.cdc.gov/covid-data-tracker/#vaccination-demographics-trends>

Benchmark for overall vaccination rate: [https://covid.cdc.gov/covid-data-tracker/#vaccinations\\_vacc-people-onedose-pop-total](https://covid.cdc.gov/covid-data-tracker/#vaccinations_vacc-people-onedose-pop-total)

# Claims Payments

## Received but Not Yet Paid Medical Claims



\*Assumes average of 15 days to process claims  
 \*Assumes \$57.5M in pending claims not yet adjudicated  
 \*Medical claims only- does not include pharmacy, dental, vision or transportation claims. These claims typically average a 30-60 day payment timing.



# Claims Payments

## Received but Not Yet Paid Claims

Aging Days	0-30 days	31-60 days	61-90 days	91+ days	Grand Total
Q1 2020	\$ 109,814,352	\$ 53,445,721	\$ 46,955,452	\$ 9,290,569	\$ 219,506,093
Q2 2020	\$ 116,483,514	\$ 41,306,116	\$ 27,968,899	\$ 18,701,664	\$ 204,460,193
Q3 2020	\$ 118,379,552	\$ 59,681,973	\$ 26,222,464	\$ 71,735	\$ 204,355,723
Q4 2020	\$ 111,807,287	\$ 73,687,608	\$ 61,649,515	\$ 1,374,660	\$ 248,519,070
Q1 2021	\$ 111,325,661	\$ 49,497,185	\$ 4,766,955	\$ 37,362	\$ 165,627,162
Q2 2021	\$ 131,867,220	\$ 49,224,709	\$ 566,619	\$ 213,967	\$ 181,872,515
Q3 2021	\$ 89,511,334	\$ 25,733,866	\$ 38,516	\$ 779,119	\$ 116,062,835
Q4 2021	\$ 125,581,303	\$ 90,378,328	\$ 112,699	\$ 1,114,644	\$ 217,186,974
Q1 2022	\$ 144,241,915	\$ 12,166,101	\$ 2,958,928	\$ 2,183,828	\$ 161,550,772
Q2 2022	\$ 120,267,520	\$ 735,088	\$ 2,476,393	\$ 4,676,897	\$ 128,155,898
Q3 2022	\$ 105,262,634	\$ 16,617,110	\$ 59,407	\$ 15,171	\$ 121,954,322
Q4 2022	\$ 142,815,499	\$ 62,495,024	\$ 2,403,391	\$ 2,056,097	\$ 209,770,011
Week of 2/12/2023	\$ 147,673,702	\$ 60,858,587	\$ 6,670,604	\$ 546,862	\$ 215,749,755

\*0-30 days is increased for an estimated \$57.5M of received but not adjudicated claims

\*Medical claims only-does not include pharmacy, dental, vision or transportation claims

\*The amounts in the table are clean claims



# Thank you

Q&A



Cook County Health and Hospitals System  
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ATTACHMENT #3





# Cook County Department of Public Health First Quarterly Report 2023

## Suburban Cook County Healthy Work Initiative

February 2023



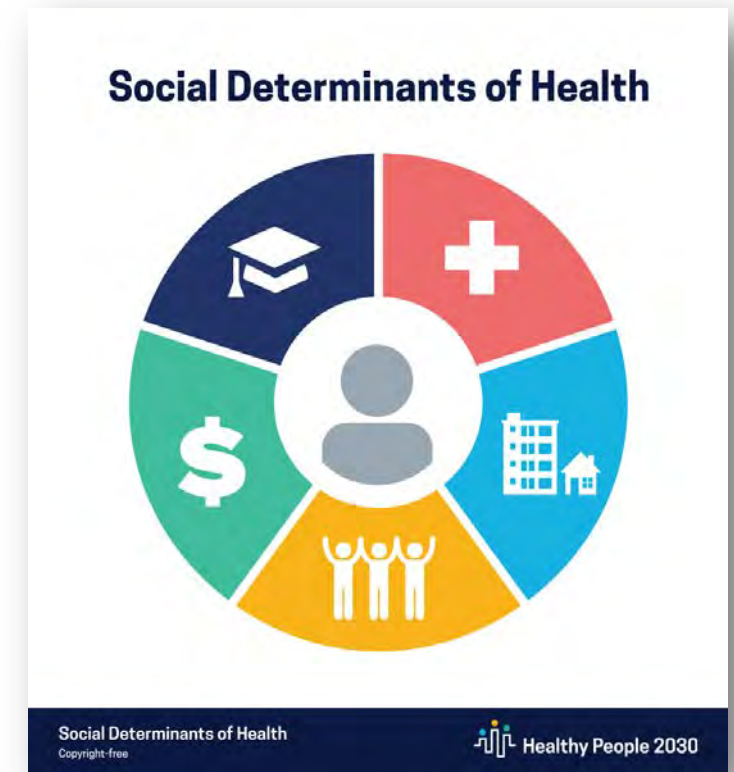
Cook County DEPT  
Public Health



COOK COUNTY  
HEALTH

# Intersection between Health and Work

- “Health inequities. . .can be reduced by promoting safe, healthy and secure work.” WHO
- Several factors negatively affect workers’ health and their ability to sustain themselves and their families, including:
  - inadequacies in labor laws
  - structural racism
  - immigration policies
  - ageism
- COVID-19 pandemic elevated our failures



# Harmful Trends: Workplaces and for Employees



Increases in health disparities in employment and health



Decreases in high-quality, full-time employment, with adequate wages and benefits



Increases in precarious working conditions and income and wealth inequities

*"Work should take place in a safe and healthy working environment; conditions of work should be consistent with workers' well-being and human dignity; work should offer real possibilities for personal achievement, self-fulfillment, and service to society."*

*International Labour Organization*



COOK COUNTY  
**HEALTH**



Cook County <sup>DEPT.</sup>  
of  
Public Health



# A Public Health Response: Suburban Cook County Healthy Work Initiative

## Vision

*End* work precarity and *establish* an economic culture that values and prioritizes worker health across suburban Cook County

## Goals

- Increase awareness of work as a social determinant of health
- Establish a county-wide system for healthy work-related interventions
- Increase access and availability of just, equitable, and healthy economic development for healthy work
- Improve regulatory environment for increased health and safety



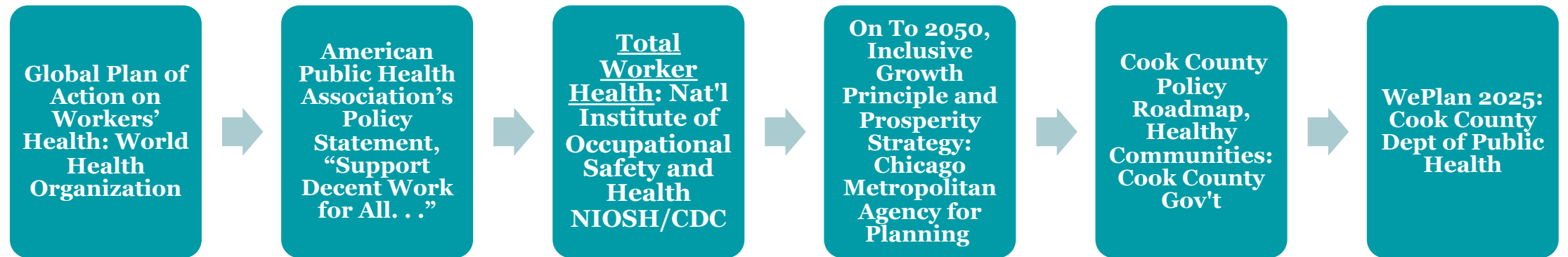
# Suburban Cook County Healthy Work Initiative

## A Comprehensive Approach



# Suburban Cook County Healthy Work Initiative

## Intervention Alignment



# Suburban Cook County Healthy Work Initiative

## Select Key Partnerships

Cook County Gov't	<ul style="list-style-type: none"><li>• Cook County Commission on Human Rights</li></ul>
Worker-Centered Alliances	<ul style="list-style-type: none"><li>• Raise the Floor Alliance</li><li>• Chicago Jobs with Justice</li></ul>
Worker Centers	<ul style="list-style-type: none"><li>• Arise Chicago</li><li>• Centro de Trabajadores Unidos</li><li>• Chicago Community &amp; Workers Rights</li><li>• Chicago Workers Collaborative</li><li>• Warehouse Workers for Justice</li></ul>
Academic Institutions	<ul style="list-style-type: none"><li>• UIC School of Public Health, Center for Healthy Work</li></ul>
Regional Entities	<ul style="list-style-type: none"><li>• Chicago Metropolitan Agency for Planning (CMAP)</li></ul>



# Suburban Cook County Healthy Work Initiative

## Program Areas



# Suburban Cook County Healthy Work Initiative

## Progress to Date

- Implemented the **Worker Protection Program** during the height of COVID-19 pandemic
  - 94 trainings
  - 4,800 attendees
  - 300 employers
- Raise the Floor and four worker centers since Dec 2021:
  - Outreach, education and provision of PPE resources to 100k workers
  - Established Medicaid coverage for 300 workers
- Relationship with the Cook County Commission on Human Rights



Chicago Workers Collaborative Website, 2/13/2023





# Suburban Cook County Healthy Work Initiative

## Progress to Date (cont.)

- Implementation of the Community Action for Worker Safety (CAWS) program with Warehouse Workers for Justice
- Technical assistance provider -> Chicago Jobs with Justice
- Supports co-enforcement model at the local level
- Between Oct – Dec 2022:
  - 750 community members provided with health and safety information



# Suburban Cook County Healthy Work Initiative

## Looking Ahead – Equitable Enforcement

- Process of ensuring compliance with law and policy that considers and minimizes harms to people affected by health inequities
- Opportunities to change how CCDPH conducts inspections
- 
- Expand partnerships between government agencies and structures and community organizations
- Plan to partner with ChangeLab Solutions to train Environmental Health staff on equitable enforcement





# Suburban Cook County Healthy Work Initiative

## Looking Ahead – Equitable Enforcement (cont.)

- In addition to CAWS, CCDPH will be collaborating with Arise Chicago and Chicago Workers Collaborative to:
  - Identify where complaints are occurring/not occurring
  - Educate employers and workers of their rights, responsibilities, and best practices to promote healthy and safe workplaces
  - Assure workers have a safe, confidential way of reporting
  - Support employers and workers to comply with recommendations and requirements for safe workplaces
  - Build worker leadership capacity to change conditions through OSHA and other trainings



# Suburban Cook County Healthy Work Initiative

## Looking Ahead – Environmental Scan and Healthy Work Learning Collaborative

### Partnership with UIC School of Public Health, Center for Healthy Work

- Environmental scan to understand current state of precarious work in suburban Cook County
- Advance the Healthy Work Learning Collaborative, comprised of small teams of different organizations to:
  - Increase cross-sectoral partnerships to decrease fragmentation in service provision to precarious workers
  - Improve regulatory relief for workers
  - Expand healthy work approaches across suburban Cook County



# Suburban Cook County Healthy Work Initiative

## Looking Ahead – Healthy Work Partnership

- A convening of various key partners to be launched in Spring 2023
- Purpose is to promote communication and coordination across healthy work-related interventions
- Expected to guide the environmental scan conducted by UIC

# Thank You



Cook County DEPT. of  
Public Health



COOK COUNTY  
**HEALTH**

Cook County Health and Hospitals System  
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ATTACHMENT #4

COOK COUNTY  
HEALTH



# CEO Report

Israel Rocha, Jr, Chief Executive Officer

February 24, 2023



COOK COUNTY  
HEALTH



# New Hires and Promotions



COOK COUNTY  
**HEALTH**

# Welcome

## New Hires

### **Cynthia Fisch**

Director of Quality - Regulatory Affairs & Accreditation, Quality Assurance

### **Phillip Hall**

Manager of Respiratory Service, Pulmonary Medicine-Clinical

### **Erik Hines**

Nurse Coordinator II, JTDC - Patient Care Services

### **Nida Pracha**

Utilization Management Program Manager, County Care

### **Lindsey Routledge**

Clinical Nurse Leader, Nursing Professional Development



# Welcome

## New Hires

### **Karen Williams**

Patient Advocacy Manager, Nursing Administration

### **Emily Zaran**

Director of Public Health Emergency Preparedness & Response, Public Health

### **Ladwina Rudolph**

Manager of Complex Care Coordination, Managed Care

### **Qiana Shelton-Brown**

Manager of Population Health & Performance Improvement, County Care

# Congratulations

## Promotions

### **Kathy Dunn**

Associate Director of Nursing, Public Health

### **Dr. Peter Hart**

Chair of the Department of Medicine, Medicine Administration

### **Dr. Aiman Tulaimat**

Chair of the Division of Pulmonary Medicine, Pulmonary Medicine

### **Dr. Priscilla Ware**

Chair of the Department of Correctional Health-Medical Director of Cermak, Correctional Health

# Recognition ↗



COOK COUNTY  
**HEALTH**

# January Commitment to Excellence Awards

Thank you to our staff for going above and beyond!

**Qursheed Ali, RRT**

Respiratory Department, Stroger  
Hospital

**Adewunmi Sulaiman, RRT**

Respiratory Department, Stroger  
Hospital

**Dr. Ashlea Winfield**

Emergency Medicine, Stroger  
Hospital

**Brian Alston**

HIS

**Rene Jackson**

HIS

**Melvin Williams**

Inpatient /8 West, Provident  
Hospital

**Patient Care Team**

Trauma Unit, Stroger Hospital

To nominate a colleague for a Commitment to Excellence Award

send an email to [CTEA@cookcountyhealth.org](mailto:CTEA@cookcountyhealth.org).

# Black History Month Panel

In celebration of Black History Month, Cook County Board President Toni Preckwinkle joined Cook County Health for a discussion on health equity and health issues that impact the Black community.

Thank you to Shannon Andrews, Dr. Fegan, Dr. Myhand, and Dr. McNeal for a successful and insightful event!

COMMUNITY FORUM  
**Celebrating Black History Month**  
**A Conversation with**  
**African American Leaders in Medicine**

THURSDAY, FEBRUARY 16, 2023

12:00 p.m. - 1:00 p.m.

Watch via [Cook County Health's Facebook Live](#)

OPENING REMARKS BY



**Toni Preckwinkle**  
Cook County Board President



**Shannon Andrews**  
Chief Equity and Inclusion Officer



MODERATED BY

**Dr. Jacquelyn Whitten,**  
Chief Nursing Officer at Stroger Hospital

PANELISTS



**Dr. Claudia Fegan**  
Chief Medical Officer  
Cook County Health



**Dr. Kristen Grittle Myhand**  
Obstetric Gynecologist



**Dr. Mark Grevious**  
Chair of Plastic Surgery

**Dr. Jenea McNeal**  
(not pictured)  
Attending Psychiatrist of  
Correctional Psychology at  
Cermak Health Services

# America's Essential Hospital Fellowship

Congratulations to these leaders who are graduating from the America's Essential Hospitals Fellowship program this month:

- Iliana Mora, Chief Administrative Officer, Ambulatory Services
- Dr. Whitney Lyn, Attending Physician, Family & Community Medicine
- Christina Urbina, Director of Maternal & Child Health Programs





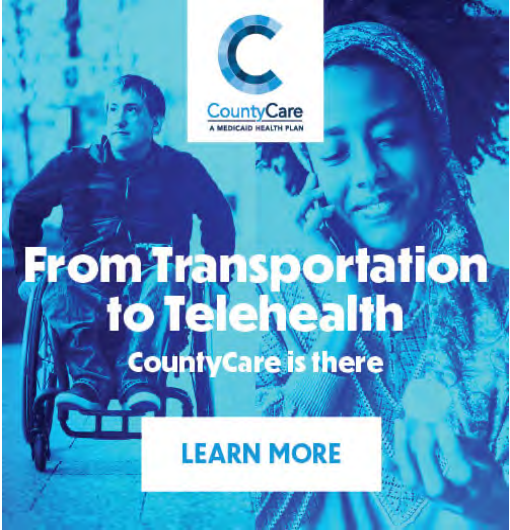
# Healthcare Digital Marketing Award

Cook County Health's My Shot campaign has won another award! The Healthcare Digital Marketing Awards (HDM Awards) recognized the Covid campaign with a Silver award, making it our campaign's 14th award.



# Healthcare Digital Marketing Award

Last year's County Care's Choice campaign, "CountyCare is there," has won a Gold award from the Healthcare Digital Marketing Awards (HDM Awards) for our Total Digital Marketing Program. This is the campaign's 5th award!





# End of Public Health Emergencies



COOK COUNTY  
**HEALTH**

# Medicaid Redetermination

Federal and State COVID-19 Public Health Emergencies ending

- Medicaid redetermination begins on April 1
  - Has been paused for three years under federal/state PHE
- All Medicaid members will be up for redetermination on a rolling basis next 12+ months
- Estimated 384,000 - 700,000 Medicaid members expected to lose coverage due to ineligibility or lack of completing redetermination paperwork

# Medicaid Redetermination

## Call to Action:

- Educate Medicaid members that redetermination is starting
- Encourage them to update their mailing address with Illinois Department of Healthcare and Family Services by calling 877-805-5312 or visiting HFS website:  
[www2.illinois.gov/hfs/MedicalClients/Pages/addresschange.aspx](http://www2.illinois.gov/hfs/MedicalClients/Pages/addresschange.aspx)



**MEDICAID CUSTOMER!**  
*Updating your address is easy, fast and free*

CALL 877.805.5312 OR  
TTY: 877.204.1012  
MON-FRI 7:45 - 4:30PM

MEDICAID.ILLINOIS.GOV

HFS  
Illinois Department of  
Healthcare and Family Services

**DON'T RISK LOSING YOUR HEALTH INSURANCE**



**¡MIEMBROS DE MEDICAID!**  
*¡Actualizar su dirección es fácil, rápido y gratuito!*

LLAME AL 877.805.5312 O AL TTY: 877.204.1012  
LUN-VIE 7:45 a. m. - 4:30 p. m.

MEDICAID.ILLINOIS.GOV

HFS  
Illinois Department of  
Healthcare and Family Services

**NO SE ARRIESGUEN A PERDER SU SEGURO MÉDICO**



# One Source Enterprise: Transforming Patient Access

- Angela O'Banion Chief Information Officer
- Iliana Mora Chief Administrative Officer, Ambulatory Services



COOK COUNTY  
**HEALTH**

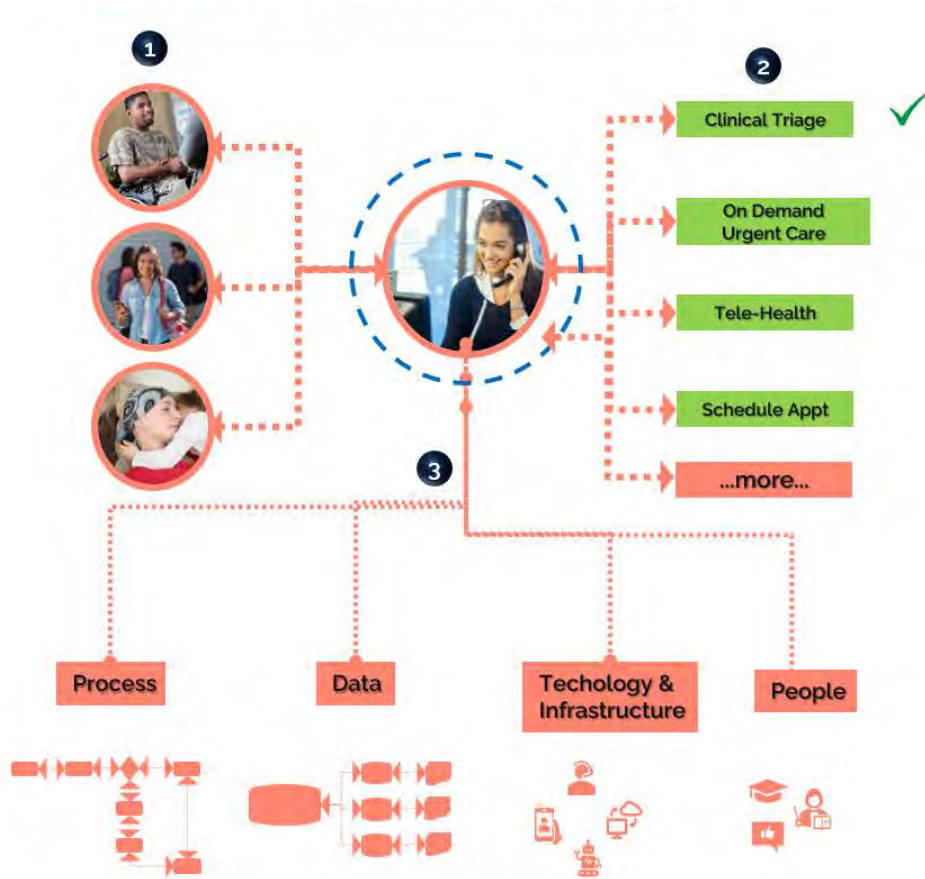


# Objectives

1. Overview of One Source Enterprise (OSE)-Transforming Patient Access
  - a. Alignment with Strategic Pillars
  - b. Urgent Care
  - c. Virtual Care
  - d. Patience Experience
  - e. Agent Patent 360
  
2. Implementation Roadmap

# One Source Enterprise (OSE)

## From Concept to Delivery



## Envisioned State

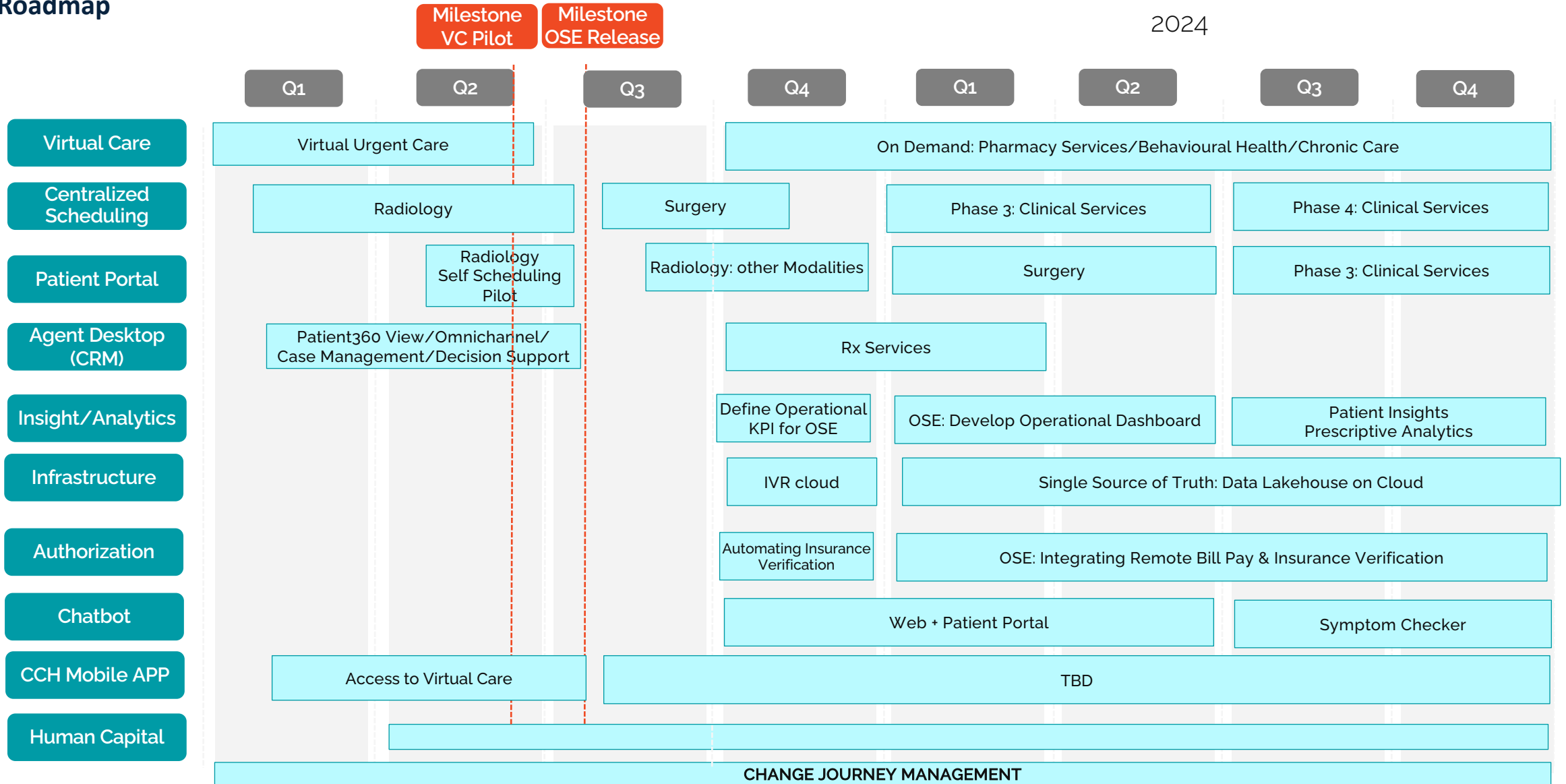
1. Patient/Caretaker/Care giver (**CONSUMER**) reaches out to the Contact Center
2. The Contact Center will provide all required **services** in its scope.
3. The Contact Center has a set of **capabilities** to steer the consumer and connect her/him to a specific service(s), e.g., "On-demand Emergency Services," Clinical Triage or Telehealth Services at the Point of Care .

## One Source Enterprise

- The OSE will present contextually appropriate views of the consumer to the Contact Center Agent and **allow personalized consumer engagement** through a human, with the help of digital agents across interaction channels within Cook County's business ecosystem.
- OSE will **empower Contact Center** with the ability to field inbound calls and incorporate targeted outbound calling initiatives with contextual consumer data.
- OSE also works to **connect all departments** and ecosystem business partners on one platform.

# OSE– Business Outcome Timeline – 24 month

## Roadmap



# Virtual Care

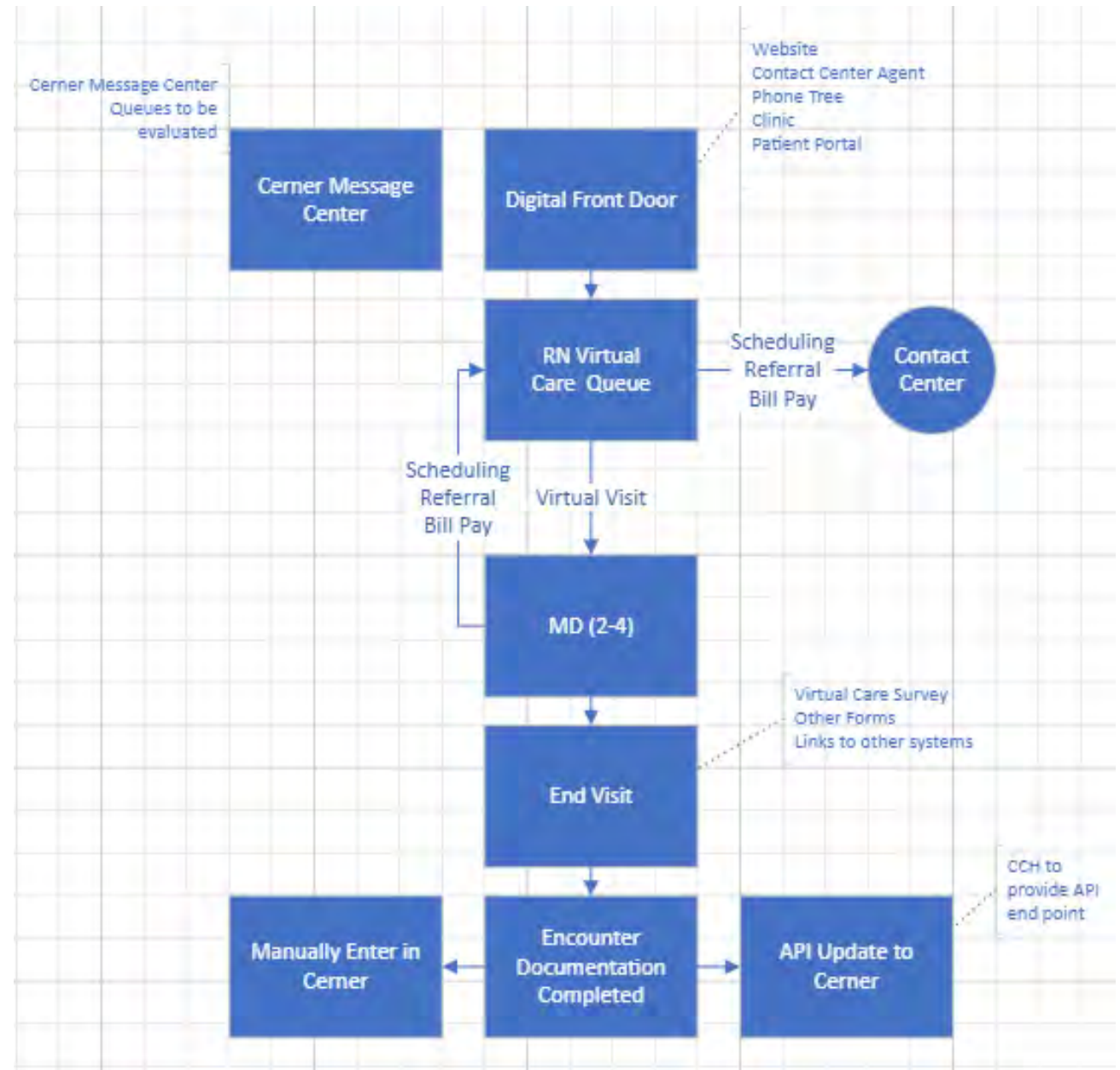


COOK COUNTY  
**HEALTH**



# Virtual Care

- Nurse Triage and Urgent Care
  - Open access
  - Immediate appointments
  - Consistent and quality experience
  - Scalability (thousands of calls a day/100+ programs)
  - Nurse Triage - Contact Center coordination
  - Relieve clinic overload
  - Message Center backlog
  - Data flows to Cerner



# Phase 1

## Urgent Care Scope of Services:

- Accidents and falls
- Bleeding/cuts—not bleeding a lot but requiring stitches
- Breathing difficulties (i.e., mild to moderate asthma)
- Diagnostic services, including X-rays and laboratory tests.
- Eye irritation and redness
- Fever or flu
- Minor broken bones and fractures (i.e., fingers, toes)
- Moderate back problems
- Severe sore throat or cough
- Skin rashes and infections
- Sprains and strains
- Urinary tract infections
- STIs
- Chest Pain: X-ray pneumonia- EKG if mild pain on chest (initial)
- Headaches: treat the migraine away

## Go Live Date: Spring 2023

### Belmont Cragin Urgent Care Hours of Operation:

- Monday : 4:00 pm- 10:00 pm
- Saturday: 10:00 am – 4: 00 pm.
- Sunday: 10:00 am – 4: 00 pm.

# Patient Experience



COOK COUNTY  
**HEALTH**

# OSE Patient Experience Enhancements

The screenshot displays the 'Select a Time' appointment scheduling page on the Cook County Health website. The page features a teal header with navigation links: Home, My Health Record, My Messages, My Appointment... (highlighted), Refill My CCHP..., Prescription Re..., and More. A user profile 'CERMAK PMBUILD' is visible in the top right. On the left, a sidebar contains 'My Appointments', 'View Upcoming Appointments', 'Schedule an Employee Health Appointment' (highlighted), and 'Test Connection for Your Video Visit'. The main content area is titled 'Select a Time' and includes a 'Start Date' field with a calendar icon and a 'Need a specific provider?' dropdown menu. Below these are 'Advanced filters' and an 'Apply' button. The right sidebar shows 'Appointment Selections' for 'CERMAK PMBUILD' with details: Reason: CCH Staff Booster, Location: Employee Testing - Stroger Location, Preferred Days: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, and an 'Edit' link. A message at the bottom right prompts the user to 'Please select the desired date and time for your appointment.' The main content area shows the date 'Thursday, Apr 07, 2022' and three available time slots: 12:00 p.m. CDT, 12:05 p.m. CDT, and 12:10 p.m. CDT, all at 'SHCC Employee Booster Station A'. Each time slot has a 'View all availability' link and a 'Select' button.

**COOK COUNTY HEALTH**

Home My Health Record My Messages My Appointment... Refill My CCHP... Prescription Re... More + CERMAK PMBUILD

My Appointments

View Upcoming Appointments

**Schedule an Employee Health Appointment**

Test Connection for Your Video Visit

## Select a Time

**Start Date**  **Need a specific provider?** Please select

Enter date in MM/DD/YYYY format.

Advanced filters

**Appointment Selections** 50%

For: CERMAK PMBUILD  
Reason: CCH Staff Booster  
Location: Employee Testing - Stroger Location  
Preferred Days: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday  
Edit

Please select the desired date and time for your appointment.

Thursday, Apr 07, 2022

**12:00 p.m. CDT**   
SHCC Employee Booster Station A  
[View all availability](#)

**12:05 p.m. CDT**   
SHCC Employee Booster Station A  
[View all availability](#)

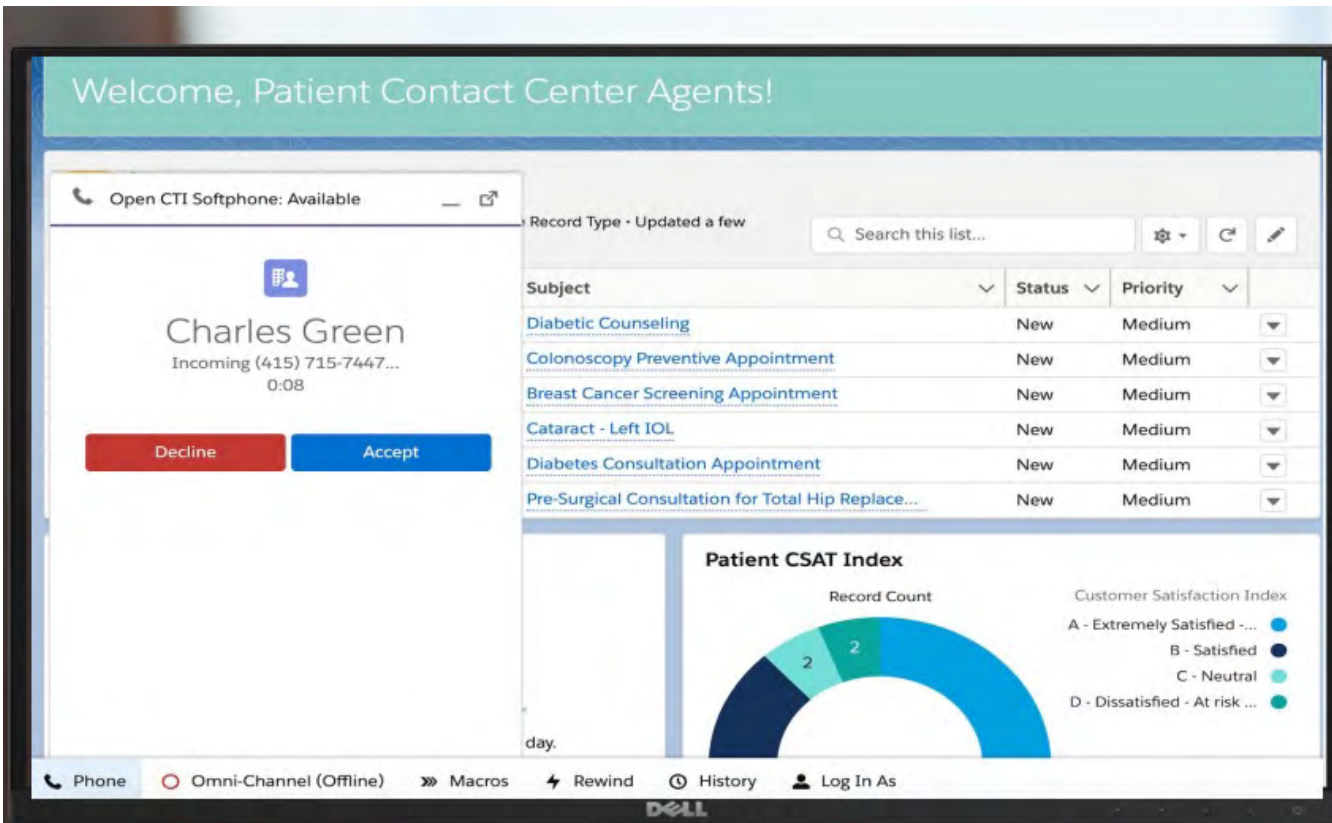
**12:10 p.m. CDT**   
SHCC Employee Booster Station A  
[View all availability](#)



# Agent Experience



COOK COUNTY  
**HEALTH**



**Managing Inbound Inquiries**  
A call comes in as Hannah makes herself available online. The system automatically recognizes Charles Green as the caller. As Hannah accepts the call, she can see Charles' patient record which opens up.



# Appendix



COOK COUNTY  
**HEALTH**

# Media Dashboard

## Insights and Activity Report

January 23 – February 20, 2023



COOK COUNTY  
HEALTH



# Earned Media Dashboard: January 23 – February 20, 2023



Total Media Placements

**194**



Total Reach

**980.1M**



Total Media Value

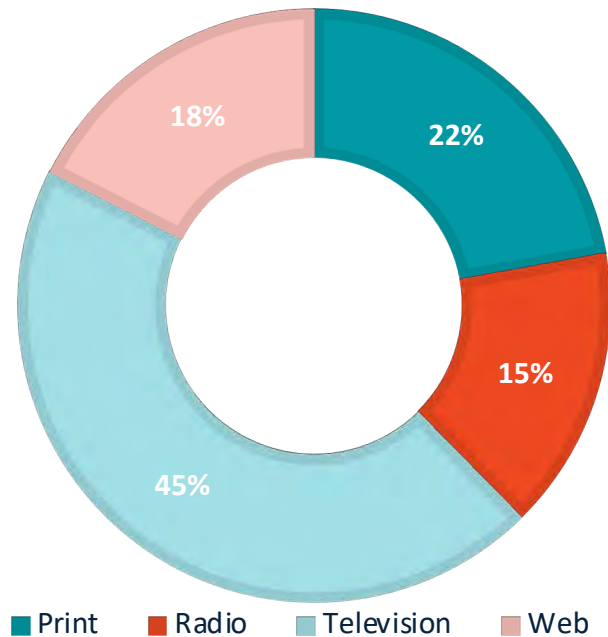
**\$9.1M**

## Top 5 Local Media Outlets

1. *ABC 7 Chicago*
2. *WBBM Radio*
3. *WTTW*
4. *CBS 2 Chicago*
5. *NBC 5 Chicago*

# Media Dashboard: January 23 – February 20, 202

## Media Outlet Type



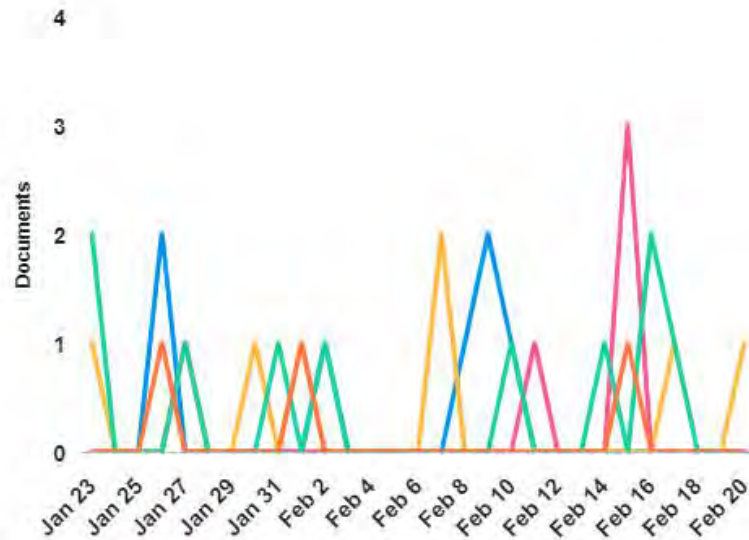
## Most Common Topics

1. Blood bank history and the importance of donations
2. Opioids (Xylazine)
3. Fungus and infections
4. Provident history and Black History Month
5. Marijuana and edible safety

# Media Benchmarks

## Top Chicago media outlets share of voice

Mentions Trend



- Cook County - Top Sources
- Northwestern | Top Sources
- University of Chicago | Top Sources
- Rush | Top Sources
- UIC Hospital | Top Source

Share of Voice by Search



# Social Media Report

January 23 – February 20, 2023



COOK COUNTY  
**HEALTH**

# Social Media Summary

## January – February Activity

During January 23 – February 20, 2023, the communications team posted content on Facebook, Twitter, Instagram and LinkedIn for Cook County Health.

Posts included content such as COVID-19, interviews with local media, recognition for physicians, staff and the hospital, and health tips.

**Facebook – 63 posts**

<https://www.facebook.com/Cookcountyhhs/>

**Twitter – 68**

<https://twitter.com/CookCtyHealth>

**Instagram – 62 posts (includes stories and IGTV)**

<https://www.instagram.com/cookcountyhealth/>

**LinkedIn – 51 posts**

<https://www.linkedin.com/company/cook-county-health/>

# Social Media Summary

As of January 23

## Twitter

- Impressions: **16.9K** (up **39%**)
- Post Link Clicks: **15**
- Engagements: **340** (up **94%**)
- Followers: **4,570** (up **9**)

## LinkedIn

- Impressions: **40.3K** (up **38%**)
- Page Views: **1.2K**
- Engagements: **2.8K** (up **70%**)
- Followers: **10.3K** (up **341**)

## Facebook

- Total impressions: **83.7K**
- Post engagement: **3.2K**
- Post reach: **30.1K**
- Page followers: **7,947** (up **77**)

## Instagram

- Impressions: **19.3K**
- Engagement: **441**
- Profile visits: **387**
- Followers: **3,000** (up **30**)



# COOK COUNTY HEALTH

**ISRAEL ROCHA, JR.**  
**CHIEF EXECUTIVE OFFICER**  
**REPORT TO THE BOARD OF DIRECTORS**  
**February 24, 2023**

## **Employee Recognition**

### **January CCH Commitment to Excellence Awards:**

- Qursheed Ali, RRT, Respiratory Department, Stroger Hospital
- Adewunmi Sulaiman, RRT, Respiratory Department, Stroger Hospital
- Dr. Ashlea Winfield, Emergency Medicine, Stroger Hospital
- Brian Alston, Health Information Systems
- Rene Jackson, Health Information Systems
- Melvin Williams, Inpatient /8 West, Provident Hospital
- Patient Care Team, Trauma Unit, Stroger Hospital

In celebration of Black History Month, Cook County Board President Toni Preckwinkle joined Cook County Health for a discussion on health equity and health issues that impact the Black community. Thank you to **Shannon Andrews, Dr. Fegan, Dr. Whitten, Dr. Myhand, and Dr. McNeal** for a successful and insightful event.

Congratulations to these leaders who are graduating from the America's Essential Hospitals (AEH) Fellowship program this month.

- **Iliana Mora**, Chief Administrative Officer, Ambulatory Services
- **Dr. Whitney Lyn**, Attending Physician, Family & Community Medicine
- **Christina Urbina**, Director of Maternal & Child Health Programs

## **Activities and Announcements**

- In celebration of **Black History Month**, Cook County Board President Toni Preckwinkle joined Cook County Health for a discussion on health equity and health issues that impact the Black community. The recording of the February 16<sup>th</sup> event can be found on the CCH Facebook page.
- On February 22, Cook County Board President Cook County Board President Toni Preckwinkle; Cook County Health Chief Executive Officer Israel Rocha; and Cook County Department of Public Health (CCDPH) Chief Operating Officer Dr. LaMar Hasbrouck held a press conference to announce the recipients of **\$14.7 million in CCDPH's Building Healthier Communities: Behavioral Health Initiative grants** to support behavioral health services, positive youth development, and opioid overdose prevention and harm-reduction programs throughout suburban Cook County.
- CEO Rocha completed internal meetings with staff across the system to share the **strategic plan** in detail and respond to questions. More than 600 staff participated in the all staff town hall meeting on February 15<sup>th</sup> and a community town hall is scheduled for March 15<sup>th</sup>.



## Food As Medicine

As access to healthy food remains a great need for our patients and communities, the Fresh Truck partnership between Cook County Health (CCH) and the Greater Chicago Food Depository (GCFD) continues.

Through February 21, CCH's Fresh Truck partnership with GCFD resulted in 436 visits to CCH health centers – Arlington Heights, Austin, Belmont Cragin, Blue Island, the CORE Center, Cottage Grove, Englewood, North Riverside, Provident/Sengstacke, Prieto, and Robbins.

Collectively, the Fresh Truck distributions have resulted in the provision of fresh fruits and vegetables, as well as some shelf stable items during the COVID-19 pandemic, to 45,002 households, representing 148,663 individuals. Most of the individuals benefiting from the Fresh Truck screened positive for food insecurity at a CCH health center visit.

The Greater Chicago Food Depository's Fresh Food Truck visits for the month of March include the following ACHN Health Centers.

- March 2 – **Prieto Health Center** – 2424 S. Pulaski Road, Chicago, IL 60623
- March 14 – **Provident Hospital/Sengstacke H.C.** – 500 W. 51<sup>st</sup> Street, Chicago, IL 60615
- March 16 – **Arlington Heights** – 3520 N. Arlington Heights Road, Arlington Heights, IL 60004
- March 17 – **CORE Center** – 2020 W. Harrison Street, Chicago, IL 60612
- March 23 – **Blue Island Health Center** – 12757 S. Western Ave., Blue Island, IL 60406

## Community Advisory Councils

Cook County Health Community Advisory Councils (CACs) include patients, community and religious organizations and serve as an opportunity to promote our services in the communities where our centers are located. The Councils provide feedback to our staff and help strengthen our health center's relationships in the community. The councils meet quarterly to provide current information on Cook County Health and as an avenue for members to share information about their organizations. The 2023 First Quarter presentations included the CountyCare Rewards Program and Covid-19 updates. This quarter, topics will include redetermination, the end of the PHE emergency and service line updates. Upcoming CAC meeting dates:

**Robbins:** Tuesday at 1:00 PM: March 14, June 13, September 12, December 12  
13450 S. Kedzie Road, Robbins, IL 60472

**North Riverside:** Wednesday at 1:00 PM: March 15, June 14, September 13, December 13  
1800 S. Harlem Avenue, North Riverside, IL 60546

**Englewood:** Thursday at 1:00 PM: March 16, June 15, September 14, December 14  
1135 W. 69th Street, Chicago, IL 60621

**Provident/Sengstacke:** Wednesday at 9:00 AM: April 12, July 12, October 11  
500 W. 51st Street, Chicago, IL 60609

**Cottage Grove:** Tuesday at 1:00 PM: April 25, July 25, October 24  
1645 S. Cottage Grove Avenue, Ford Heights, IL 60411

**Blue Island:** Wednesday at 1:00 PM: May 17, August 16, November 15  
12757 S. Western Ave., Blue Island, IL 60406

**Arlington Heights:** Tuesday at 1:00 PM: May 23, August 22, November 28  
3520 N. Arlington Heights Road, Arlington Heights, IL 60004

## Community Outreach

Outreach staff will participate in the following events to promote both Cook County Health and CountyCare:

February 24, 2023 – Participation in the **Family Christian Health Center’s Resource Fair** which takes place at Turlington West Tent Council located at 15306 Robey Avenue, Harvey, 60426.

February 24, 2023 – Participation in the **National Black Nurses Day Planning Committee’s Nurses Delivering Care and Supporting Our Community** event which will be held at the Apostolic Faith Church located at 3823 S. Indiana Avenue in Chicago, 60653.

February 25, 2023 – Participation in the **Village of Hazel Crest’s Black History Month** event which takes place at the Vernard L. Alsberry, Jr. Municipal Center located at 3601 W. 183rd Street in Hazel Crest, 60429.

February 25, 2023 – Participation in the **Chicago Urban League’s 2<sup>nd</sup> Annual Wellness Fair** event which takes place at the Chicago Urban League’s offices located at 4510 S. Michigan Avenue in Chicago, 60653.

February 26, 2023 – Participation in the **Mt. Carmel Children of God Baptist Church** event which takes place at the church located at 5141 S. Damen in Chicago, 60609.

February 28, 2023 – CountyCare hosts is **Community Stakeholder Committee (CSC)** which provides presentations to community organizations on plan happenings which lead to more collaboration and resources for members. A heart month presentation by the American Heart Association is part of the program.

March 1, 2023 – Participation in the **Edmund Burke Elementary School’s Parent Advisory Council** which will take place at the school 5356 S. King Drive in Chicago, 60615.

March 9, 2023 – Participation in the **National Kidney Foundation of Illinois’s World Kidney Day** event which will take place at Bulger Park Community Center located at 1601 Hirsch Street in Melrose Park, 60160.

March 11, 2023 – Participation in the St. Paul Lutheran Church Health & Resource Fair which will take place at the church located at 6201 Vollmer Road in Matteson, 60443.

March 18, 2023 – Participation in the **M.E.A.N. Girls Empowerment’s Girls Health Matters Summit** event which will take place at the Hyde Park Academy High School located at 6220 S Stony Is Avenue in Chicago, 60637.

March 29, 2023 – Participation in the **Edmund Burke Elementary School’s Report Card Pickup** which will take place at the school 5356 S. King Drive in Chicago, 60615.

## Legislative Update

### Local

- On February 7, 2023, the Cook County Legislation & Intergovernmental Relations Committee met to consider the appointments of Tanya Sorrell and Mia Webster Cross to the CCH Board of Directors. Both appointments were approved by the committee and then ratified by the Cook County Board at the February 9 Cook County Board meeting.

Also on February 7, CCH appeared before the Cook County Health & Hospitals Committee and Dr. LaMar Hasbrouck, CCDPH COO presented the Monthly COVID-19 Vaccination Program Update.

### State

- More than 6,000 bills and resolutions have been filed in the House and Senate. The deadline to pass bills out of committee of the originating chamber is March 10. The House and Senate are scheduled to adjourn May 19.
- CCH's legislative priorities for 2023 include:
  - [SB1670/HB2888](#) – Amends Freedom of Information Act (FOIA) to ensure that HIPAA protected information is not subject to FOIA requests. This bill passed out of the Senate in 2022 with unanimous support and no opposition, but time ran out before it could pass the House.
  - [SB1953/HB2887](#) – Appropriations request for Equity and Representation in Health Care Act to fund scholarships and loan repayment for health care providers who work at Cook County Health or at Federally Qualified Health Centers. Funds were also included in the Governor's proposed FY2024 budget.
  - [SB122/HB1570](#) – Healthy Illinois Medicaid expansion that would provide Medicaid-like coverage to low-income adults 19-41 years of age, regardless of immigration status.

The Governor delivered his state of the state and FY2024 budget address on February 15. He highlighted plans to expand investments in early childhood education, housing, and higher education. The Governor also spoke about \$3M to fund the Equity and Representation in Health Care Act (PA 102-0942), legislation passed in the 2022 session by CCH and the Illinois Primary Health Care Association that creates a new loan repayment and scholarship program for clinical personnel working at CCH facilities (or FQHCs), with awards prioritized for individuals from demographics and backgrounds underrepresented in the health care sector.

Full text of the Governor's address can be found at [www.illinois.gov/news/press-release](http://www.illinois.gov/news/press-release). The legislature will draft a budget that will be voted on before the end of the session. Historically, when the legislature and the Governor are of the same political party, the legislature will use the Governor's proposed budget as a starting point for budget discussions.

### Federal

#### • **118th Congress Organizes, Health Policy Implications**

During late January and early February, the U.S. House of Representatives was occupied with getting organized for the 118th Congress, after its historically chaotic start. This includes formally naming chairs and ranking minority members to committees and filling out their membership rosters. Likewise, the U.S. Senate took some time to organize, with Senate Republicans only finalizing their committee rosters in the first week of February.

- The House committee of jurisdiction for the Medicaid program and other public health programs is the Committee on Energy and Commerce, chaired by Rep. Cathy McMorris Rodgers (R-Wash.) with Rep. Frank Pallone (D-N.J.) as the ranking member. The Subcommittee on Health will be led by Rep. Brett Guthrie (R-Ky.) with Rep. Anna Eshoo (D-Calif.) as the top Democrat. In the health space, Chair McMorris Rodgers has indicated she plans to conduct oversight into the origins of the COVID-19 pandemic and the federal government response. She also plans to focus on the fentanyl crisis, including reauthorizing the bipartisan 2018 SUPPORT Act, which aimed to address the opioid crisis. Notably missing from her stated agenda are calls to "repeal and replace" the Affordable Care Act, though many of the more conservative members of her caucus have expressed ambitious plans to cut the federal budget,

which would, if they were to be implemented, almost certainly require significant changes to federal health care programs, including Medicaid and Medicare.

- In the Senate, the Committee on Finance has jurisdiction over the Medicaid and Medicare programs. Finance will be chaired again by Sen. Ron Wyden (D-Ore.) with committee Republicans led by Sen. Mike Crapo (R-Idaho). Sen. Ben Cardin (D-Md.) has been chosen to chair the Health Care Subcommittee with Sen. Steve Daines (R-Mont.) as the ranking Republican. Sens. Wyden and Crapo have indicated that they intend to continue bipartisan work in the behavioral health space. The Committee on Health, Education, Labor and Pensions (HELP) has jurisdiction over many public health programs, including those administered by the Centers for Disease Control and Prevention (CDC), the Substance Abuse and Mental Health Services Administration (SAMHSA), and the Health Resources and Services Administration (HRSA). The HELP Committee will be chaired by Sen. Bernie Sanders (I-Vt.) with Sen. Bill Cassidy (R-La.). Sen. Ed Markey (D-Mass.) will be the chair of the Primary Health Retirement Security Subcommittee and Sen. Roger Marshall (R-Kan.) will be the ranking member. Sens. Cassidy and Marshall are both physicians. The HELP Committee will take the lead on reauthorizing the SUPPORT Act (the 2018 opioid bill) and the Pandemic and All Hazards Preparedness Act.
- **Debt Limit and Entitlement Reform**

On January 19, the U.S. Treasury announced that it had reached the statutory debt limit and would have to begin to use “extraordinary measures” to meet its obligations. They estimate that the limit of these measures will be reached sometime in June. Congressional Republicans have called for the Administration to negotiate unspecified spending cuts in exchange for a vote to raise the debt ceiling. While the White House has instead called for a clean debt ceiling vote and negotiations over future spending. Unlike Medicare and Social Security, Medicaid has not been front and center in the ongoing back and forth. However, Medicaid is always at risk in these wide-ranging debates about federal budgets, debt, and deficits. We will continue to monitor and report on any emerging threats to the stability of the Medicaid program in these ongoing discussions. Bipartisan work on the health care workforce also seems possible.
- **Biden Administration**

On January 26, CMS approved a Medicaid section 1115 demonstration for the state of California to provide Medicaid services to inmates in state prisons and county jails during the ninety days before their release back into their communities. CMS also announced that they would be releasing guidance for other states to follow to implement similar waivers.
- On January 30, the White House announced that the COVID-19 public health emergency (PHE) and national emergency would both end on May 11, 2023. The announcement was made in a Statement of Administrative Policy in response to a House Republican bill which would end the PHE immediately. While the omnibus package enacted at the end of last year addressed the end of continuous enrollment and enhanced FMAP, as well as laying out requirements for the “unwinding” process, a host of other flexibilities and waivers linked to the end of the PHE will end when it concludes.
- On February 13, at the National Association of Counties (NACo) legislative conference, U.S. Health and Human Services Secretary Xavier Becerra encouraged county officials to work with their state officials to seek creative Medicaid waivers to address social risk factors.
- Also at the NACo Legislative Conference, CCH CEO Israel Rocha, made a presentation on the Change Institute and how CCH is addressing social risk factors.

Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
February 24, 2023

ATTACHMENT #5

COOK COUNTY  
HEALTH



# State of the System

Israel Rocha Jr., CEO

Fiscal Year 2023



COOK COUNTY  
HEALTH



# MISSION

Establish universal access to the world's best care and health services for all Cook County residents, regardless of the ability to pay, so all may live their healthiest life.

# VISION

To ensure health as a human right.

# VALUES

ICARE

Innovation

Compassion

Accountability

Respect

Excellence & Education

# CCH Strategic Pillars



**PATIENT SAFETY, CLINICAL EXCELLENCE & QUALITY**  
Ensure the highest quality service and best clinical outcomes by providing patients the right care, at the right time, and in the right place.



**HEALTH EQUITY, COMMUNITY HEALTH & INTEGRATION**  
Create just spaces where our patients' and community's comprehensive health needs are fully met and guide our development.



**WORKFORCE: TALENT & TEAMS**  
Serve as the employer of choice by supporting and investing in our workforce, recruiting the best talent, and fostering robust teamwork.



**FISCAL RESILIENCE**  
Ensure CCH finances enable the expansion of our mission.



**PATIENT EXPERIENCE**  
Develop systems of care and education that provide for an empowered patient experience.



**OPTIMIZATION, SYSTEMIZATION & PERFORMANCE IMPROVEMENT**  
Optimize our systems to ensure they are accessible, reliable, appropriate, effective, standardized, and resilient.



**GROWTH, INNOVATION & TRANSFORMATION**  
Lead the journey to effective care and better health outcomes through sound infrastructure and transformative access to care resources.





# Next Steps

March 15<sup>th</sup> Community Townhall  
– 5 p.m. Professional Building 5<sup>th</sup> Floor.

