

State of the System

Israel Rocha Jr., CEO

Fiscal Year 2023



COOK COUNTY
HEALTH

MISSION

Establish universal access to the world's best care and health services for all Cook County residents, regardless of the ability to pay, so all may live their healthiest life.

VISION

To ensure health as a human right.

VALUES

ICARE

Innovation

Compassion

Accountability

Respect

Excellence & Education

CCH Strategic Pillars



PATIENT SAFETY, CLINICAL EXCELLENCE & QUALITY

Ensure the highest quality service and best clinical outcomes by providing patients the right care, at the right time, and in the right place.



HEALTH EQUITY, COMMUNITY HEALTH & INTEGRATION

Create just spaces where our patients' and community's comprehensive health needs are fully met and guide our development.



WORKFORCE: TALENT & TEAMS

Serve as the employer of choice by supporting and investing in our workforce, recruiting the best talent, and fostering robust teamwork.



FISCAL RESILIENCE

Ensure CCH finances enable the expansion of our mission.



PATIENT EXPERIENCE

Develop systems of care and education that provide for an empowered patient experience.



OPTIMIZATION, SYSTEMIZATION & PERFORMANCE IMPROVEMENT

Optimize our systems to ensure they are accessible, reliable, appropriate, effective, standardized, and resilient.



GROWTH, INNOVATION & TRANSFORMATION

Lead the journey to effective care and better health outcomes through sound infrastructure and transformative access to care resources.



Next Steps

March 15th Community Townhall
– 5 p.m. Professional Building 5th Floor.

