

# Assignment Checklist (100 pts minimum from at least three categories)

## ► Travel Actions (5 pts each)

- Transfer to another bus (ride a different route)
  - Route 27
  - Route 9
  - Route 27
- Pull the bell to get off at a stop
  - Route 27 Stop GRAND BLVD - HANCOCK Time 4:40 P.M.
- Assist another transit rider (groceries, stroller, directions, give up a seat, etc.)
  - Route \_\_\_\_\_ Action \_\_\_\_\_
  - Route \_\_\_\_\_ Action \_\_\_\_\_

## ► Document Bus Conditions (5 pts each)

Getting to station:

- Did crossing the street feel safe? yes
- Sidewalks in good condition? \_\_\_\_\_

Waiting for the bus:

<sup>was board</sup>  
Route 27 Time 20 minutes

- Is the bus stop sign visible? yes
- Is there a shelter at the stop? NO
- Is there seating at the stop? NO
- Is the stop well lit? NO
- Do you feel safe at stop? NO
- Is there a trash can nearby? yes
  - Is it full? \_\_\_\_\_
  - Is there litter on the ground? \_\_\_\_\_
- Is there a public restroom available nearby? \_\_\_\_\_

On the bus:

Route 9 Time \_\_\_\_\_

- Did the bus come? yes
- How long did you wait for the bus? 20 minutes
- About how many people are riding on your bus? 10
- Crowded? Standing room only? NOT Crowded
- Is your bus clean? yes
- Does your bus smell bad? Bus, CANNABIS Smell

## Assignment Checklist (100 pts minimum from at least three categories)

### ► Points of Interest (5 pts each)

- Route 27 - EAS BOUND Landmark KING BOOK STORE Time 11:20
- Route 27-WB Landmark ROUGE RIVER PARK Time 3:00 PM
- Route 27WE Landmark BUFFALO SOLIDER STABLES Time 3:55 PM
- Route \_\_\_\_\_ Landmark \_\_\_\_\_ Time \_\_\_\_\_
- Route \_\_\_\_\_ Landmark \_\_\_\_\_ Time \_\_\_\_\_

### ► Live-tweet using #DocumentersOnTheBus (5 pts each, maximum 15 pts)

- Tweet
- Tweet
- Tweet

### ► Interview a Fellow Bus Rider (15 pts each, MPQ=Media Partner Question Asked)

- Name Shiela Rte 27 Time 11:30 Audio? \_\_\_ MPQ? \_\_\_
- Name \_\_\_\_\_ Rte \_\_\_\_\_ Time \_\_\_\_\_ Audio? \_\_\_ MPQ? \_\_\_
- Name \_\_\_\_\_ Rte \_\_\_\_\_ Time \_\_\_\_\_ Audio? \_\_\_ MPQ? \_\_\_
- Name \_\_\_\_\_ Rte \_\_\_\_\_ Time \_\_\_\_\_ Audio? \_\_\_ MPQ? \_\_\_
- Name \_\_\_\_\_ Rte \_\_\_\_\_ Time \_\_\_\_\_ Audio? \_\_\_ MPQ? \_\_\_

Documenter's Name: PUGH, Carolyn

Date of Assignment: Oct. 31. 22

Start Time: 11:15 A.M. End Time: 4:40 P.M.

### Interview Instructions

Talking with people will help build a greater understanding of how they use public transportation in Detroit. It will also give Documenters an idea of what DDOT and SMART is doing right and which areas could use improvement.

Transit involves waiting at stops and on the bus, creating great opportunities to connect with other riders. When interviewing people on assignment:

1. Identify yourself as a Detroit Documenter.
2. Say you are documenting conditions on the buses and talking to riders.
3. Ask if you can interview them — it should take just a few minutes.
4. Ask if you can record the interview. If not, you can take notes on an included Interview Sheet.
5. Start asking your questions and listen closely. Ask follow-up questions to clarify or dig deeper.
6. Ask if they are comfortable sharing their name.
7. Ask for contact information if they would like to be sent the project after it's completed.
8. Say thank you!

### Questions:

- Where are you going?
- How often do you ride the bus?
- Do you use the DDOT Bus Tracker app?
- Why do you ride the bus?
- Do you have alternative transportation?
- Has a bus ever failed to come at all?
  - If so, how did that affect you?
- How often is the bus late?
  - If ever, how does that affect you?
- What's good about riding the bus?
- What would make the experience better for you?
- What do you wish more people knew about taking the bus?
- What would you change about transit in Detroit?

### Media Partner Questions (+5 points):

- **Outlier:** How would you prefer to get to where you need to go? Why?
- **MI Radio:** How long is your average bus commute to work?
- **Chalkbeat:** Interview a student! (turns the 15-point interview into a 20-point interview)
- **WDET:** FOR DOCUMENTERS - What did you learn about yourself on the bus?  
(Answer this one in your written notes)

THAT I AM MUCH MORE APPROACHABLE THAN MOST. WE ARE VERY CLOSED SOCIETY WITH LITTLE TRUST. I AM THE COMPLETE OPPOSITE.

## Interview Q&A Sheet *continued*

How often is the bus late? - *If ever, how does that affect you?*

OFTEN

What's good about riding the bus? -

DIDN'T ASK QUESTION

What would make the experience better for you?

SECURITY MEASURES, CAMERA

What do you wish more people knew about taking the bus?

THAT ~~BUS~~ BUS IS AVAILABLE IN DETROIT  
ROUTES ARE MORE EXTENSIVE REPORTED

What would you change about transit in Detroit?

ADD MORE BUS DRIVERS

### Media Partner Questions (pick one)

Outlier: How would you prefer to get to where you need to go? Why?

MI Radio: How long is your average bus commute to work?

WOULD PREFER TO HAVE A CAR AND AT  
THIS TIME IT'S NOT AFFORDABLE, INSURANCE

Additional notes: COST.

START TIME: 11:15 ~~OFF~~ ~~40M~~ ~~20~~

~~60 minutes~~  
73  
1334 min  
206

### Interview Q&A Sheet (MPQ? = Media Partner Question asked)

Rider's Name: Shiela Documenter: \_\_\_\_\_

Route: 27 Time: 11:25 Audio? \_\_\_\_\_ MPQ? \_\_\_\_\_ Student? \_\_\_\_\_

Where are you going?

TRAVELING DOWNTOWN TERMINAL

~~70 min~~  
H H H H  
/

\* How often do you ride the bus?

Ride TO WORK

\* Do you use the bus tracker app?

PER MY NOTES - THE BUS TRACKER AT ROSA PARK TERMINAL HAS NO ELECTRIC TO

Why do you ride the bus?

NO ALTERNATIVE TRANSPORTATION

\* Do you have alternative transportation?

NO

\* Has a bus ever failed to come at all? - If so, how did that affect you?

Yes ONE SEVERAL OCCASION



# Joy

## TRANSIT ROUTE MAP & TIMETABLE

Effective November 15, 2021

Reelford Plaza  
Downtown



### Regional Pass

The Dart Passes allow unlimited rides on DDOT and SMART buses and the QLINE Streetcar.

	Full	Reduced
4-Hour Dart Pass	\$2	\$0.50
24-Hour Dart Pass	\$5	\$2
7 Day Dart Pass	\$22	\$10
31 Day Dart Pass	\$70	\$29

\* Seniors (ages 65 and older), people with disabilities, Medicare recipients, and students with a school-issued ID are eligible for a reduced fare. An application is required.

### Pay with the app



Download the Dart app today! Dart passes get you unlimited rides between DDOT, SMART and the QLINE for the duration of the pass.



### Service Summary

#### Monday - Friday

Service runs between 10:30pm every 60 min

#### Saturday

Service runs 6:45am-10:30pm every 60 min

#### Sunday

Service runs 7:00am-10:30pm every 60 min

See timetables inside for more detailed info.

 313.933.1300  
[detroitmi.gov/ddot](http://detroitmi.gov/ddot)

**Detroit MetroLift**  
(ADA Paratransit Service): 313.208.7363

**TDD & TTY Hearing-Impaired**  
Schedule Information: 7-1-1



**Detroit's Public Transit System**