



HENNEPIN COUNTY
MINNESOTA

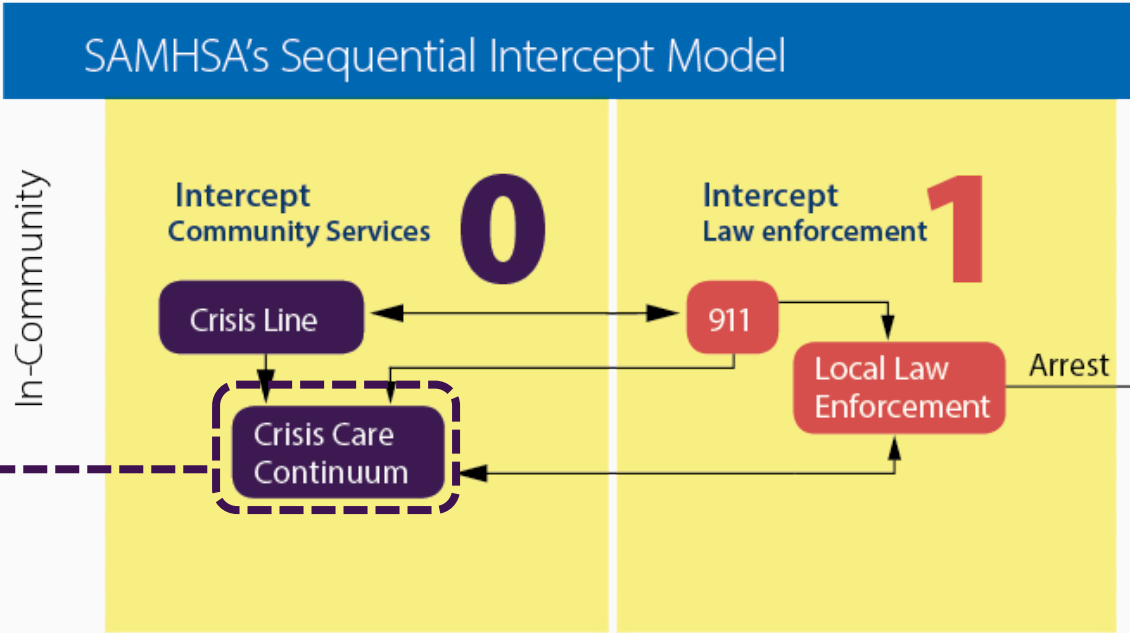


Police department embedded social worker

Hennepin County Behavioral health

Crisis system integration: layered approach

Call center support and linkage
Mobile response teams
Walk in/drop off facilities
Stabilization and follow up services



Police Dept. Embedded Social Worker's

Collaborate with Hennepin County Suburban Police Department
Embedded Social Workers

2019

- Bloomington
- Brooklyn Park
- Hopkins/St. Louis Park
- Minnetonka/Plymouth
- St. Anthony/Ramsey Co.
(Roseville, New Brighton,
Maplewood)

2020

- Edina/Richfield

2021

- Brooklyn Center
- Crystal/New Hope/Robbinsdale
- University of MN
- Golden Valley

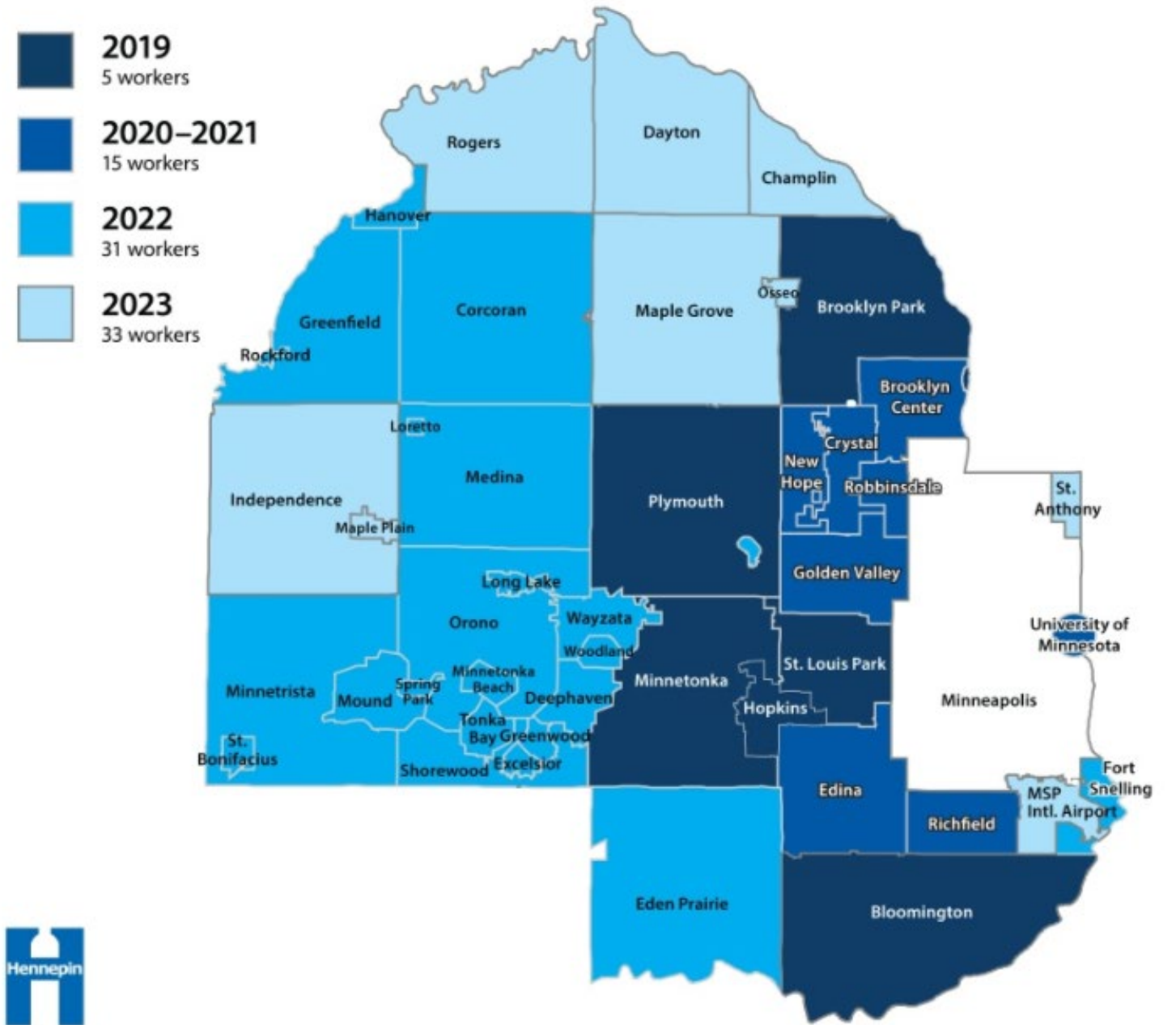
Interested for 2023

- Maple Grove
- Rogers/Champlin/Dayton
- West Hennepin
- Osseo
- Three Rivers Parks

2022

- Lake Minnetonka Consortium
 - Corcoran
 - Deephaven
 - Medina
 - Minnetrista
 - Orono
 - South Lake Minnetonka
 - Wayzata
- Eden Prairie
- Expansion to Full-Time in Edina,
Hopkins, Minnetonka, Plymouth,
Richfield, and St. Louis Park
3 SW's added in Brooklyn Park

Expanding access: Embedded social workers



Program desired outcomes

- Timely access to services
- Fewer arrests related to underlying behavioral health needs
- Reduced injury to community and officers
- Systemwide cost savings
- Reduced repeat calls
- Improved efficiency of law enforcement response
- Improved resident experience

Community benefits

Using resources effectively

- Shared financing model
- Maximized expertise
- Leverage resources to meet need

Addressing community needs

- Warm handoff to social worker
- Data review, care coordination, link to resources
- Ongoing support with housing, economic benefits and mental and chemical health treatment

Program overview: target population

- Repeat callers to 911
- Low-level criminal behaviors
- People who could benefit from social service support



Program overview: How it works

911 calls directed to local police departments

- Police and Mental Health professional review each call related to mental health, substance abuse, and social service needs
- Phone, face to face with or without law enforcement, ongoing contact
- Social Workers engage the person to help stabilize needs and direct future calls to them
- Tailored response / customized to each individual

Community impact outcomes

Embedded social workers

1



Over 50% served are people of color.

County support to reduce disparity

Embedded social workers

1



Care coordination – 733
Mental health services – 551
Substance use
treatment services – 84
Case management – 102



Help getting
economic
support -172



Employment
services - 62



Legal assistance - 99



Housing – 264



Assistance with
medical and
nonmedical
transport - 42