

Minutes of the Meeting of the Quality and Patient Safety Committee of the Board of Directors of the Cook County Health and Hospitals System held Friday, September 23, 2022 at the hour of 10:30 A.M. This meeting was held by remote means only, due to the determination that a public health emergency exists.

## **I. Attendance/Call to Order**

Chair Gugenheim called the meeting to order. It was noted that Director Kim was recently appointed as a member of the Quality and Patient Safety Committee.

Present: Chair Ada Mary Gugenheim and Directors Raul Garza; Karen E. Kim, MD, MS; and Otis L. Story, Sr. (4)

Director Mike Koetting

Absent: Director Heather M. Prendergast, MD, MS, MPH (1)

Additional attendees and/or presenters were:

Abayome Akintorin, MD – John H. Stroger, Jr.  
Hospital of Cook County

Lihn Dang – Chief Experience Officer

Marilisa Ferrer – Director of Quality  
Improvement

Leslie Frain – Associate Chief Quality Officer

Rudolf Kumapley, MD – Medical Director,  
Stroger Hospital

Jeff McCutchan - General Counsel

Erik Mikaitis, MD – Chief Quality Officer

John O'Brien, MD – Chair, Department of  
Professional Education

Israel Rocha, Jr. – Chief Executive Officer

Deborah Santana – Secretary to the Board

Raji Thomas, DNP, MBA, CPHQ, CPPS –  
Director of Patient Safety

Jaquelyn Whitten - Chief Nursing Officer, Stroger  
Hospital

The next regular meeting of the Quality and Patient Safety Committee is scheduled for Friday, October 21, 2022 at 10:30 A.M.

## **II. Public Speaker Testimony**

There was no public testimony submitted.

## **III. Report on Quality and Patient Safety Matters**

### **A. High Reliability Organization (HRO) Dashboard (Attachment #1)**

Israel Rocha, Jr., Chief Executive Officer, introduced the new Chief Quality Officer, Dr. Erik Mikaitis, who recently joined the organization.

Leslie Frain, Associate Chief Quality Officer, provided an overview of the HRO Dashboard. The Committee reviewed and discussed the information.

### **III. Report on Quality and Patient Safety Matters (continued)**

#### **B. Regulatory and Accreditation Updates (Attachment #2)**

Ms. Frain provided an overview of the Regulatory Update. The Committee reviewed and discussed the information.

#### **C. Update from HRO Dyad on Patient Experience (Attachment #3)**

The following individuals provided an overview of the Update: Linh Dang, Chief Experience Officer; Dr. John O'Brien, Chair of the Department of Professional Education; and Jaquelyn Whitten, Chief Nursing Officer at Stroger Hospital. The Committee reviewed and discussed the information.

The Update included information on the following subjects:

Patient Experience Dyad Mission

Data: Stroger HCAHPS

- Recommend the Hospital
- Communication about Medicines
- Communication with Doctors

Standards of Behavior – System-Wide Change

- C-I-CARE
- QuietPac Welcome Kit

Nurse Communication

Data : Stroger Hospital Top Box Scores

- Communications with Nurses
- Nurses Explain in Way You Understand
- Nurses Listen Carefully to You
- Nurses Treat with Courtesy/Respect

**NOTE: action was taken on Agenda Items IV(B) and IV(C) in one (1) combined motion.**

### **IV. Action Items**

#### **A. Approve appointments and reappointments of Stroger Hospital Department Chair(s) and Division Chair(s)**

None were presented for the Committee's consideration.

#### **B. Executive Medical Staff (EMS) of Stroger Hospital and Medical Executive Committee (MEC) of Provident Hospital Matters**

- i. Receive report from EMS President
  - Receive summary of Stroger Hospital-Wide Quality Improvement and Patient Safety Committee (Attachment #4)
  - Approve Stroger Hospital Medical Staff Appointments/Reappointments/Changes (Attachment #5)

**IV. Action Items (continued)**

**ii. Receive report from MEC President**

- Receive summary of Provident Hospital Quality and Performance Improvement Committee (Attachment #4)
- Approve Provident Hospital Medical Staff Appointments/ Reappointments/Changes (Attachment #5)

Dr. Abayomi Akintorin, President of the EMS of John H. Stroger, Jr. Hospital of Cook County, reviewed the Stroger Hospital Quality Committee summary and presented the proposed Stroger Hospital medical staff action items for the Committee's consideration.

Dr. Marlon Kirby, President of the MEC of Provident Hospital of Cook County, was unable to attend the meeting. It was noted that the Provident Hospital Quality Committee summary is being presented for the Committee's information, and the proposed Provident Hospital Medical Staff Appointments/Reappointments/Changes are presented for the Committee's consideration.

**C. Minutes of the Quality and Patient Safety Committee Meeting, August 18, 2022**

Chair Gugenheim inquired whether any corrections needed to be made to the minutes.

**D. Any items listed under Sections IV and V**

Director Story, seconded by Director Garza, moved the following:

- Approve Item IV(B) Stroger Hospital medical staff appointments, reappointments and changes;
- Approve Item IV(B) Provident Hospital medical staff appointments, reappointments and changes;
- Accept Item IV(C) August 18, 2022 Quality and Patient Safety Committee Meeting Minutes

A roll call vote was taken, the votes of yeas and nays being as follows:

Yeas: Chair Gugenheim and Directors Garza, Kim and Story (4)

Nays: None (0)

Absent: Director Prendergast (1)

THE MOTION CARRIED UNANIMOUSLY.

**V. Closed Meeting Items**

**A. Stroger Hospital and Provident Hospital Medical Staff Appointments / Re-appointments / Changes**

**B. Claims, Litigation and Quality and Patient Safety Matters**

**C. Matters protected under the federal Patient Safety and Quality Improvement Act of 2005 and the Health Insurance Portability and Accountability Act of 1996**

**D. Quarterly Quality and Patient Safety Reports**

**V. Closed Meeting Items (continued)**

Director Garza, seconded by Director Story, moved to recess the open meeting and convene into a closed meeting, pursuant to the following exceptions to the Illinois Open Meetings Act: 5 ILCS 120/2(c)(1), regarding “the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body or legal counsel for the public body, including hearing testimony on a complaint lodged against an employee of the public body or against legal counsel for the public body to determine its validity,” 5 ILCS 120/2(c)(11), regarding “litigation, when an action against, affecting or on behalf of the particular body has been filed and is pending before a court or administrative tribunal, or when the public body finds that an action is probable or imminent, in which case the basis for the finding shall be recorded and entered into the minutes of the closed meeting,” 5 ILCS 120/2(c)(12), regarding “the establishment of reserves or settlement of claims as provided in the Local Governmental and Governmental Employees Tort Immunity Act, if otherwise the disposition of a claim or potential claim might be prejudiced, or the review or discussion of claims, loss or risk management information, records, data, advice or communications from or with respect to any insurer of the public body or any intergovernmental risk management association or self insurance pool of which the public body is a member,” and 5 ILCS 120/2(c)(17), regarding “the recruitment, credentialing, discipline or formal peer review of physicians or other health care professionals, or for the discussion of matters protected under the federal Patient Safety and Quality Improvement Act of 2005, and the regulations promulgated thereunder, including 42 C.F.R. Part 3 (73 FR 70732), or the federal Health Insurance Portability and Accountability Act of 1996, and the regulations promulgated thereunder, including 45 C.F.R. Parts 160, 162, and 164, by a hospital, or other institution providing medical care, that is operated by the public body.”

On the motion to recess the open meeting and convene into a closed meeting, a roll call was taken, the votes of yeas and nays being as follows:

Yeas: Chair Gugenheim and Directors Garza, Kim and Story (4)

Nays: None (0)

Absent: Director Prendergast (1)

THE MOTION CARRIED UNANIMOUSLY and the Committee convened into a closed meeting.

Chair Gugenheim declared that the closed meeting was adjourned. The Committee reconvened into the open meeting.

