

Central Services Facility 6425 Huber Street Detroit, MI 48211 Customer Care: 313-267-8000 *6 Emergencies: 313-267-7401 detroitmi.gov/dwsd

April 18, 2019

JOYCE MOORE 2044 Taylor St Detroit, MI 48206-2086

Dear DWSD Customer:

Regarding: Account Number: 911-1322.300

Service Address: 2050 Taylor St Parcel ID Number: 08002618

The Detroit Water and Sewerage Department (DWSD) has received and reviewed your Drainage Charge Adjustment Application dated November 16, 2018.

Based on the most recent satellite images and information available and/or provided by you, we have determined that the impervious area on this property is accurate. Therefore, your application is denied as no adjustment is warranted.

We appreciate your cooperation, as well as the opportunity to continue to provide high-quality service in the future. If you have any questions, please contact the Drainage and Green Credit Program Office at (313)-267-8000 (option 6).

For the most up to date information regarding DWSD's Drainage program, please visit our website at www.detroitmi.gov/drainage.

If you do not agree with the Department's determination regarding your application, you have the right to appeal this decision to the Dispute Review Panel within thirty (30) days of the date of this letter. The procedures for filing an appeal are enclosed.

Respectfully, The Drainage and Green Credit Program Team



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PROCEDURES FOR FILING AN APPEAL TO THE DISPUTE REVIEW PANEL

In order to properly appeal a determination issued by the Detroit Water and Sewerage Department to the Dispute Review Panel, you must timely submit the proper documentation. You are welcome to consult an attorney for assistance.

To file an appeal of the Department's determination, you must submit a written letter requesting an appeal of DWSD's determination and include all of the following:

- 1. A copy of the decision letter that you are appealing.
- 2. A copy of any and all documentation that support your appeal.
- 3. A concise, yet detailed, statement of the basis for your appeal.

The above documentation must be received by DWSD within thirty (30) days of the date of the determination. Appeal requests can be mailed to the Office of General Counsel, ATTN: Dispute Review Panel, 735 Randolph St., 9th Fl., Detroit, Michigan 48226. Appeal requests can also be emailed to: branchni@detroitmi.gov.

Within 15 days of receipt of your appeal, you will receive documentation from DWSD acknowledging the timely receipt of your appeal and providing you with the date, time and location for your hearing.

Decisions by the Dispute Review Panel are final and are not subject to appeal, except as provided by law.